

6 Supporting Our Communities



photo:
Stefano Sberna
Betting Operations & Services
Rome, Italy

Supporting Our Communities

GRI: 103-3

IGT strives to enrich and strengthen the communities where the Company operates. It does this through a variety of programs, sponsorships, and donations. The Company engages in a broad spectrum of community involvement and employee engagement initiatives, providing educational and economic opportunities for people in varying socio-economic environments around the globe.

Being Part of Our Communities

Charitable giving and community engagement are built into IGT's culture. In November 2018, IGT's Community Ambassadors held their inaugural meeting. This group consists of nearly 100 employees from around the world who share a passion for their communities and good causes. The group has three primary goals: improve communication throughout the Company about community-focused activities around the world; ensure community engagement activities are visible and well-represented; and provide locations around the world with information about our Employee Giving programs.



POUND-FOR-POUND GLOBAL FOOD DRIVE CHALLENGE

The first initiative inspired by IGT's Community Ambassadors was the Pound-for-Pound Global Food Drive Challenge over the 2018 holiday season. Fifteen sites from six continents entered the friendly competition to see which could collect the greatest amount of non-perishable food items in support of local food banks. The challenge ran from November 19 to December 7, with IGT Virginia finishing first. The 10-employee team collected 563 pounds of food for Feed More in Richmond, Virginia. IGT Oregon finished second and IGT Sacramento finished in third. Overall, more than 7,000 pounds of food were collected and donated to local food banks around the world.

VOLUNTEER AT PROJECT OPEN HAND IN SAN FRANCISCO

In May 2018, IGT PlayDigital team members in San Francisco volunteered at Project Open Hand, where they helped to prepare meals for the sick and elderly members of the San Francisco community. Approximately 2,500 meals and 200 bags of groceries are prepared daily by Project Open Hand to help sustain those battling illness, isolation, or the health challenges of aging.



U.K. COOKS UP MANY WAYS TO HELP OTHERS

What started as an ironic fashion statement has transitioned into a mainstream event, as millions now don not-so-pretty holiday apparel for charity. On December 12, 2018, employees in IGT's Finsbury office in London helped the world be "better with a sweater" and raised funds for charity by participating in Christmas Jumper Day, an annual campaign in the U.K. organized by the charity Save the Children. Employees donated £2 to participate. The Finsbury office also hosted a cake sale to benefit Macmillan Cancer Support, one of Britain's largest charities, providing health care information and financial support to people affected by cancer.

MUSCULAR DYSTROPHY ASSOCIATION EGG HARBOR FAMILY HOLIDAY PARTY

In October 2018, IGT's Egg Harbor, New Jersey office supported the Muscular Dystrophy Association by hosting the charity's Halloween party, providing dinner and crafts for about 100 guests.



A MOVING GIFT FOR CHILDREN IN FINLAND

IGT Finland employees ran in the Enterprise Marathon of Helsinki in May 2018, joining nearly 350 companies and 4,000 participants. Proceeds from the run directly support the physical activity of elementary school children through the Children's Movement (Lasten Liike).



BELGRADE GIVES THE GIFT OF WARMTH

IGT Belgrade employees collected winter clothes and other necessities in December 2018 on behalf of the Center for Independent Living Serbia. The organization has spent the last 22 years advocating on behalf of adults with disabilities.



MERCER COUNTY PARK AND JOEY'S LITTLE ANGELS TOY DRIVE

In November 30, 2018, Northstar New Jersey, IGT, and New Jersey Lottery employees volunteered to clean up the local Mercer County Park for a full day, and collected new toys for sick children spending the holidays in the hospital. The toys were given to the Joey's Little Angels organization for distribution to families in need.

BRINGING CHEER TO 365 KIDS HOME IN BEIJING

This year marks the fifth year that employees at the China Research Development Center (CRDC) in Beijing have supported 365 Kids Home. Sponsored by the China Social Welfare Foundation, the home serves orphaned children who have developmental disabilities. The need is great at the home, and CRDC staff spent two days shopping to support the kids in 2018. The final tally was a cash donation, as well as 32 sets of brand-new bedsheets and quilt covers. This volunteer event takes place in August and December each year.



CLOSING THE GAP - COSTA RICA



In May 2018, Costa Rica employees strengthened IGT's Un Click para Educar program by retraining SOS Village caregivers in Santa Ana with courses in digital literacy and programming. These resources will enable caregivers to further encourage children and young adults to immerse themselves in computer science. Employees also volunteered for Lifting Hands, a foundation in Escazú that aims to create a safe place for children to learn and play with the goal of raising academic performance. Employees donated painting supplies and time toward the renovation of two classrooms.

ANTILLES EMPLOYEES COMMIT TO BEAUTY

The Caribbean Lottery team, based in Antigua, completed a beautification project at the Lottery's office in Saint John on September 15. It was their contribution toward the Clean up the World 2018 campaign. The Barbados Lottery team tackled a section of Browne's Beach in Bridgetown as part of an island-wide clean-up campaign. Organized by Future Centre Trust, a non-governmental organization, several private sector groups, schools, and individuals joined forces in the removal of the large amounts of garbage littered across Barbados.

MEANINGFUL CHRISTMAS IN CHILE

IGT Chile organized a Christmas party for a local kindergarten class, where they welcomed children from low-income families. Employees had breakfast with the students and organized contests and games. Employees who were unable to attend the event donated gifts, which were given to the children by Santa Claus.

EMPLOYEE-DRIVEN PROGRAMS



IGT encourages its employees to be actively engaged with organizations that align with the Company's overall community support endeavors. IGT's Employee Engagement programs reflect the Company's values, and provide employees the opportunity to give back to their local communities. The Matching Gifts, Day Off for Volunteerism, and Dollars for Doers programs embody the Company's commitment to social programs that positively impact our global communities, as well as critical areas of daily life:

- The **Employee Matching Gifts** Program is designed to honor the diversity of our employees' charitable giving by supporting a broad spectrum of non-profit, charitable organizations. The minimum gift eligible for matching is US\$25, with a maximum of US\$100 per calendar year.
- Employees with exceptional community service may apply for grants from the IGT **Dollars for Doers** Program. When an employee volunteers 25 hours or more during the year to a charitable organization, IGT will provide a Dollars for Doers grant for US\$250 to that organization.
- IGT recognizes the value of giving back and supporting the communities where employees live and work. The purpose of the global IGT **Day Off for Volunteerism** is to allow employees to share in that effort by supporting and recognizing employee volunteer activities that serve our communities. The program provides employees one paid workday off per year.



#IGTcares
GLOBAL GIVING WEEK - A DAY FOR DOING

“IGT Global Giving Week – A Day for Doing” was created in 2018 as a global initiative for employees to volunteer and give back to their local communities. Global Giving Week is a week-long initiative where employees are encouraged to take a paid day off to volunteer for a charitable, non-profit, tax-exempt, and/or registered charity or public service organization of their choosing in their local community. In 2018, more than 600 employees took part globally, volunteering over 4,100 hours. The non-profit/registered charity that had the largest IGT volunteer team received a monetary donation (USD 500) following the volunteer week. The largest volunteer team during the 2018 Global Giving Week was located in New Jersey. Twenty-eight employees volunteered for Mercer County Parks System in New Jersey to help clean up litter on the playground, in picnic areas, and all around Mercer Lake.



1) GUANAPO, TRINIDAD & TOBAGO



2) SAN FRANCISCO, CA, U.S.



3) PROVIDENCE, RI, U.S.



4) RENO, NV, U.S.



5) ST. MICHAEL, BARBADOS



6) JEFFERSON CITY, MO, U.S.



7) AUSTIN, TX, U.S.



8) LAKELAND, FL, U.S.



9) TRENTON, NJ, U.S.



10) MONCTON, CANADA



11) COON RAPIDS, MN, U.S.



12) BEIJING, CHINA



13) PRAGUE, CZECH REPUBLIC



14) ROME, ITALY

- 1) IGT Trinidad & Tobago volunteered its time at the Mamisa Centre in East Trinidad. Members were involved in a variety of tasks including meal prep and cooking, gardening and uprooting weeds, and singing songs with the residents and students.
- 2) IGT San Francisco prepared and handed out 150 peanut butter and jelly sandwiches around the streets of SF to help fight hunger.
- 3) The P&T Providence team partnered with Woonasquatucket River Watershed Council for a park beautification volunteer project. The team helped to stain fences and swing sets, paint picnic tables, and pick up litter around the park.
- 4) IGT Reno Finance at Keep Truckee Meadows Beautiful park cleanup.
- 5) IGT Barbados gave donations and volunteered services at The Learning Centre, which provides educational needs to 70 children with learning and physical challenges.
- 6) Employees in Jefferson City, Missouri organized a food and donation drive for the Food Bank of Central and Northeast Missouri.
- 7) Austin Technology Center (ATC) employees at Warehouse Distribution organizing food at the Central Texas Food Bank.
- 8) Members of the Marketing team from Lakeland spent their day volunteering at Volunteers In Service to the Elderly (VISTE). They helped make birthday cards and decorate and deliver cakes to two 91-year-olds on their birthday!
- 9) NorthStar New Jersey members spent their day volunteering at Mercer County Park. The team helped to clean up garbage at the playground, picnic areas, and all around the lake.
- 10) Members of IGT's Corporate Communications team volunteered at the Multicultural Association of Greater Moncton and Area (MAGMA) in Canada. They spent their time with 14 newcomer and refugee preschoolers, and assisted a class of adult English Second Language learners.
- 11) IGT Minnesota volunteered at Feed My Starving Children.
- 12) Beijing employees assisted Ren-A-Eco-Protection Program Professionals by picking up trash from open areas in the woods and on hiking pathways.
- 13) The Prague Giving Unit spent their day volunteering at a dog shelter. In the morning, some members built a bio compost heap, while the rest helped prepare meals. The afternoon was spent playing with the animals.
- 14) Lottomatica employees volunteered at Villaggio dell'Ospitalità "Un Sorriso Una Mano Tesa", which offers support and hospitality to families with children who are in a situation of fragility and discomfort.

Investing in Projects
for Our Communities

IGT supports charitable giving and community engagement in the areas of education, social programs, and cultural initiatives. This support is driven by contributions to non-profit organizations and registered charities, as well as employee engagement programs. Community projects supported through global charitable giving program are reviewed and approved by the Social Impact Committee (SIC).

IGT created its SIC to manage the complexity of planning and carrying out charitable initiatives involving people and communities from countries and regions across the world. The SIC represents the collection point for all community projects and programs that may be supported by IGT, with applications submitted using an online portal via IGT.com and compiled for quarterly SIC review and approval.

Requests are evaluated based on a set of criteria including, but not limited to, the following:

- The requesting organization must be a verifiable, charitable, non-profit, tax-exempt, and/or registered charity or public service organization, (501c3, non-governmental organization or NGO, etc.) in at least one of the countries where the Company operates.
- Organizations seeking a charitable donation or sponsorship must comply with all applicable laws, including jurisdictional laws regulating charitable donations and sponsorships.
- Applicants must be a verifiable, charitable, non-profit, tax-exempt, and/or registered charity or public service organization, (501c3, NGO, etc.) and supporting documentation must be included in the application.
- All sponsorships and charitable contributions are based on funding availability.
- Requests from organizations that discriminate on the basis of age, sex, gender identity or expression, race, religion or belief, ancestry, national origin, citizenship, sexual orientation, marital status, pregnancy or parenthood, military or veteran status, medical condition or disability, or other legally protected status with respect to employment, volunteer participation, or the provision of services will not be considered.
- IGT does not support pageants or contests.

- In general, IGT does not support capital campaigns.

The SIC meets quarterly, at a minimum, to evaluate progress toward meeting the Company’s philanthropic goals, as well as ensuring consistency and compliance with corporate objectives. IGT’s SIC Guidelines ensure that all approved charitable requests are aligned with our overall CSR strategy. The SIC comprises senior leaders from different IGT departments and regions who ensure the appropriate governance of the committee in terms of evaluating submitted projects and guaranteeing transparency and accountability to applicants.

ALL HANDS AND HEARTS - SMART RESPONSE

Throughout 2018, natural disasters brought widespread destruction to the United States and abroad. All Hands and Hearts - Smart Response has a mission to efficiently and effectively address the immediate and long-term needs of communities affected by natural disasters. In 2018, All Hands and Hearts operated 23 programs in nine countries, helping 21,757 people. They repaired or rebuilt 20 schools, helping 3,265 children return to environments that are safe and conducive to learning. They mobilized 7,869 volunteers from 116 nationalities, contributing 96,710 volunteer days. All Hands and Hearts puts its smart response strategy into action by engaging volunteers, partners, and local community members to determine the greatest needs and most direct impact to help families recover faster. IGT proudly contributed to the relief efforts with volunteers and a monetary donation.



HABITAT FOR HUMANITY
TRINIDAD AND TOBAGO

IGT has supported various chapters of Habitat for Humanity, a global organization committed to making decent shelter a matter of social conscience and national action. In 2018, the Trinidad and Tobago team lived up to the charity’s mantra, “A hand up, not a handout,” by supporting those affected by the October 2018 floods in Trinidad and Tobago.

ARTOWN - RENO, NEVADA

IGT continues to support Artown, a 31-day multi-disciplinary arts and culture festival that reaches an estimated 300,000 attendees. Artown has been inspiring the community since 1996 and continues to showcase the City of Reno as the center stage for bringing vibrant cultural experiences to the community. Artown presented more than 500 events during the month, ranging from music, dance, and theater to hands-on art projects. By programming numerous events at fun and different art spaces, Artown connected the community by bringing the arts directly to the people and encouraging them to visit some of the unique and beautiful spaces in the area. The annual festival has evolved to become a vital contributor to the region’s economy and quality of life.



ROOTS OF DEVELOPMENT
HAITI

Roots of Development’s mission is to support and promote a community-driven approach to development by strengthening local capacity to improve the quality of life in marginalized communities.

With IGT’s support, the organization greatly expanded its programming on the island of La Gonâve, Haiti in 2018, bringing the leaders of all counties together to build a network with the drive and skill to improve quality of life.

In March, the organization carried out a series of workshops to train leaders on subjects such as budgeting, leadership development, strengthening value chains, and organizing local resources. Roots of Development will continue to develop this network of leaders on the island.

AMERICAN HEART ASSOCIATION
RENO, NEVADA

For the past 15 years, IGT has been a supporter of Go Red for Women chapters in Nevada and other states throughout the U.S. The Company's direct support of the Reno Chapter has helped make a dramatic impact on the lives of women in the Reno community. The organization's belief that with the right information, education, and care, heart disease in women can be treated, prevented, and even terminated. With the help of supporters like IGT, more than 627,000 women throughout the United States have been saved from heart disease and 330 fewer are dying each day. IGT is also a great supporter of the Heart Walk, which brings the community and businesses together to promote heart healthy living.

HASBRO CHILDREN'S HOSPITAL
PROVIDENCE, RHODE ISLAND



Hasbro Children's Hospital, a division of Rhode Island Hospital, is one of IGT's longstanding community partners. As the region's premiere provider of pediatric clinical care, the hospital offers a broad spectrum of both routine care and specialty programs not available elsewhere. Hasbro Children's has the only pediatric emergency department, Level 1 Trauma Center, pediatric critical care teams, and 24-hour ambulance in the region. The approach to pediatric medicine makes parents an essential part of the care team. Proceeds are used to establish and grow programs throughout the hospital.

SACRAMENTO CHILDREN'S HOME
CALIFORNIA

IGT proudly supported The Sacramento Children's Home as the charity celebrated 150 years of service to the most vulnerable children and families in the California community. The Sacramento Children's Home offers a comprehensive spectrum of prevention, early intervention, and mental health treatment programs to strengthen families and stop the generational cycle of child abuse and neglect. From educating parents of infants and toddlers, to teaching independent living skills to young adults, the organization addresses the widest range of needs of any child and family service organization in the county.

MAKE A WISH ITALY



In Italy, the Company supports Make-A-Wish Italia Onlus, a non-profit organization that grants wishes to children from 3 to 17 who are affected by life-threatening medical conditions. For a child suffering from serious illness, these wishes bring joy and the strength to fight, while helping the child and their family find hope.

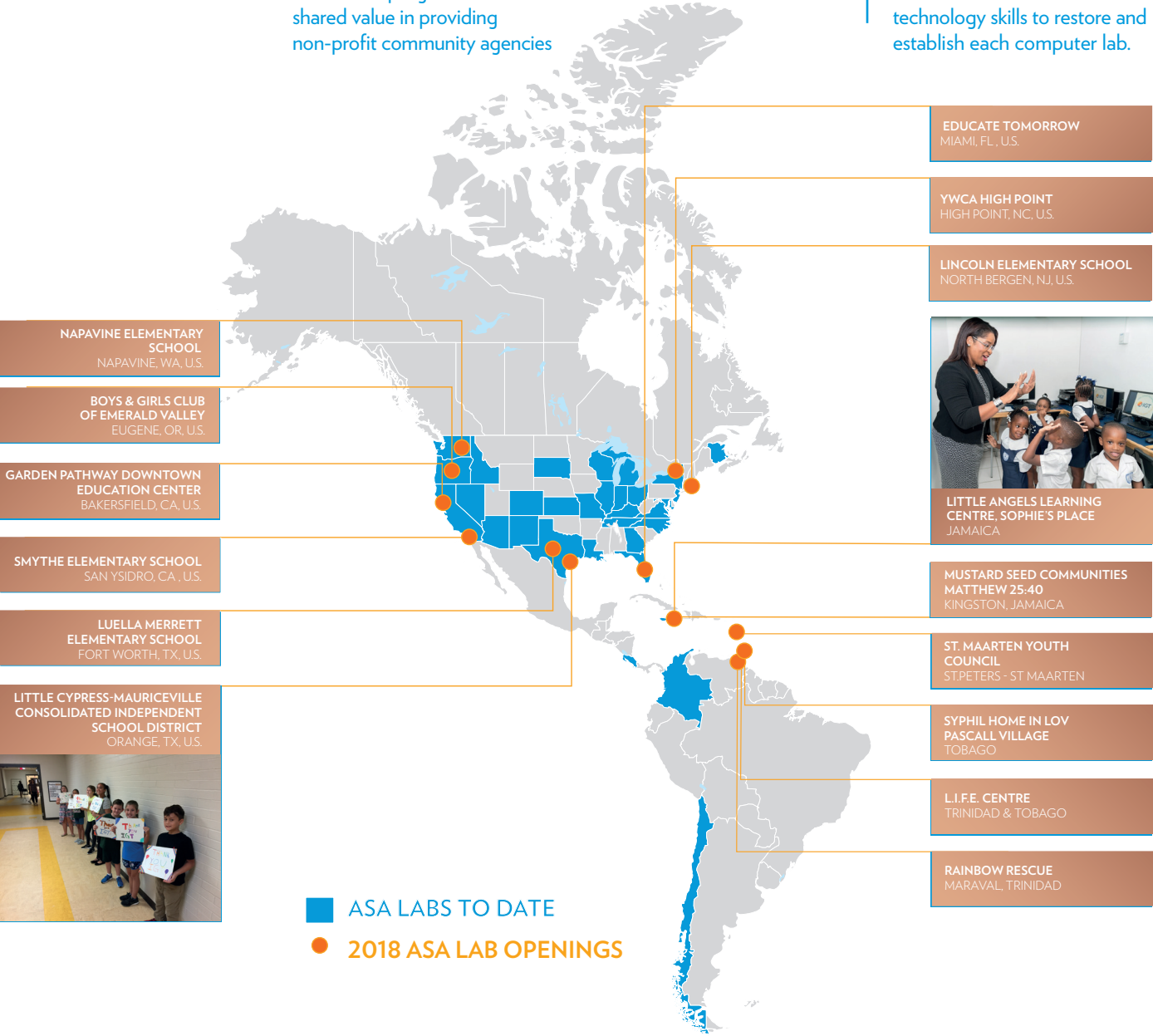


After School Advantage Program in Support of the United Nations' Sustainable Development Goals

The After School Advantage (ASA) program is IGT's flagship community initiative, devoted to providing young people with access to technology in a safe, nurturing after-school environment, while promoting opportunities in digital learning centers in communities where the Company operates. IGT's ASA program creates shared value in providing non-profit community agencies

and public schools with digital learning centers, addressing the increased digital learning needs of today's young people. Each digital learning center is unique in terms of its design and is specific to each organization's needs. IGT is refreshing the program to improve technical literacy and to align with the UN's Sustainable Development Goals (SDGs), which support inclusive and equitable quality education and future employment with an emphasis on Science, Technology, Engineering, Arts, and Math (STEAM), cultivating

workforce development skills in young people. IGT believes this STEAM focus will enhance global competitiveness and better serve the future employment needs of communities. The ASA program has been implemented throughout North America, South America, Latin America, and the Caribbean. Since the launch of the ASA program on April 14, 1999, IGT has installed more than 300 digital learning centers in customers' communities – including 15 in 2018 alone. IGT employees volunteer their time and technology skills to restore and establish each computer lab.



Providence After School Alliance (PASA), RI

Education is IGT’s key focus for community giving. In 2018, the Company was pleased to support the Providence After School Alliance’s (PASA’s) Police After School Sports (PASS) AfterZone program. PASA’s mission is to expand and improve quality after-school, summer, and other learning opportunities for Providence’s youth by organizing a sustainable public-private partnership that contributes to student success and serves as a national model. Annually, the organization serves approximately 1,700 middle school students through AfterZone after-school and summer learning programs, and 250 high school students through Hub programs.

PASA’s PASS AfterZone program is operated in close partnership with the Providence Police Department. The program offers police officers working in low-income communities the opportunity to build positive, healthy relationships with students by leading sports programming. After receiving professional development that improves their coaching skills – including training in positive youth development practices – the officers lead flag football and basketball games at each of the five AfterZone schools. At its heart, the program uses sports as a vehicle for youth and police officers to cultivate trusted and close relationships with one another.

CITY YEAR PROVIDENCE, RI, U.S.

City Year’s mission is to build democracy through citizen service, civic leadership, and social entrepreneurship. City Year is an education-focused, non-profit organization that trains and deploys teams of young adults (AmeriCorps members) from diverse ethnic, educational, and socioeconomic backgrounds to serve full-time as Student Success Coaches in under-resourced schools. As tutors, mentors, and role models, these young leaders make a difference in the lives of underserved children and youth, helping them reach their full potential.

During the 2017-2018 school year, AmeriCorps members reached nearly 5,000 students in six Providence schools with whole-class and whole-school support, and roughly 1,000 students with the following individualized services (some students received more than one service):

- In literacy, 379 students received tutoring; 93% received at least 15 hours, and 47% improved to grade-level performance or above.
- In math, 395 students received tutoring; 81% of students received at least 15 hours, and 37% improved to grade-level performance or above.
- 288 students received targeted attendance coaching. Among students completing the program, 29% improved their Average Daily Attendance by two percentage points over the prior year.
- 229 students participated in a social-emotional skill development curriculum and 67% of students demonstrated significant improvement in their social-emotional skills, as measured by the Devereux Students Strengths Assessment.

SUPPORT FOR THE LGBTQ COMMUNITY

In 2018, IGT began supporting the lesbian, gay, bisexual, transgender, and queer (LGBTQ) community in new ways. In March, IGT sponsored the First Annual Empowerment Breakfast hosted by the TGI (transgender, gender diverse, and intersex) Network of Rhode Island, in celebration of the Transgender Day of Visibility. Later in the year, IGT sponsored The Gay & Lesbian Community Center of Southern Nevada as it celebrated its 25th anniversary. This support is in line with IGT’s increased commitment to diversity and inclusion within the LGBTQ community.

NATIVE AMERICAN GIVING

With its Native American customer base of 280 tribes in 400 locations, IGT recognizes the importance of supporting its clients through charitable contributions, education, and social service-related initiatives.

- Spirit of Sovereignty provides grants that allow Native American tribes and individuals to build on the self-determination of their sovereign status. The Spirit of Sovereignty Scholarship Program provides approximately US\$75,000 per year to students attending each of the nation’s 37 Native American tribal colleges. Also, each year at Christmastime, the foundation

provides warm clothing, food, and popular toys to children living in the most impoverished reservation communities. Hundreds of children are served every year by this program.

- Northwest Indian College (NWIC) on the Lummi Indian Reservation is the only accredited tribal college in the states of Washington, Oregon, and Idaho. Today, NWIC is approved as a baccalaureate degree-granting institution. Enrollment averages 600 students per semester. The educational philosophy of NWIC is based on the belief that the post-secondary education opportunity must be

provided within the Native American community.

- The Native American Basketball Invitational (NABI) Foundation is a national foundation committed to supporting Native American youth by implementing programs that encourage higher education, sports, health and wellness, and community building. The mission of the NABI Foundation is to create, encourage, and support Native American youth now and throughout their journey as they discover who they are, what they want to be, and how they can impact future generations.

PROJECT GENERATION CULTURE



The emerging challenges taken on by Project Generation Culture include the future of young generations and the public-private synergy of development projects, particularly in the area of culture. The project is designed and supported by Il Gioco del Lotto in collaboration with the Ministry for Arts, Culture, and Tourism (MiBACT), together with Arte Lavoro e Servizi (ALES) and LUISS Business School.

Italian artistic and cultural heritage represents an opportunity for economic growth for the country and could become an attractive working area for youth. By offering 100 young talents the opportunity to access the job market by developing new skills in the area of culture, the project is establishing a valuable network between institutions, universities, territories, and corporations, which will help cultural institutions to innovate their offering through the proactive contribution of the youth who participate. A scholarship for new graduates under the age of 27, selected through a public process, were granted six weeks of approximately 200 classroom hours of higher training at the LUISS Business School, one of Europe’s most prestigious management schools. Upon completion of the training, more than 30 important cultural institutions across the country welcomed these young people for a six-month paid internship. The program ended with a contest whereby participants submitted their ideas for creating a cultural enterprise, and four of the best ideas were supported by Il Gioco del Lotto and LUISS Business School in preparation of the business plan.

IDEE VINCENTI
WINNING IDEAS



In 2018, Lottomatica demonstrated its commitment to innovation and transformation by engaging the best talent in start-up incubation to apply innovative solutions and new users' experiences to the world of culture. Together with Polihub, the university incubator of Milan Polytechnic, and other prestigious Italian universities, Winning Ideas is a "Call4Ideas" free of charge and open to any student, entrepreneur, non-profit organization, and whomever may be capable of suggesting innovative entrepreneurial projects that incorporate technology such as virtual/augmented reality, blockchain, the Internet of Things, and artificial intelligence to promote the realization, protection, and enhancement of the Italian culture.

Among hundreds of candidates, 10 finalists were selected to attend three training days to perfect their ideas, with each assisted by a mentor from Polihub. The five winning projects were subject to a six-month acceleration program, including classroom and workshop sessions with mentors, to develop adequate business models and market their ideas.

The five winners were:

Aerariumchain.com: This project will mark the new frontier for arts and archeological heritage protection and realization, thanks to a highly sophisticated system of 3D scans for archiving.

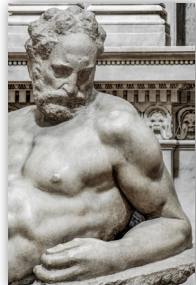
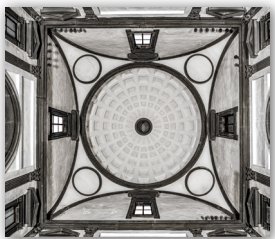
Authclick: A project centered on photography enhancement of arts and cultural heritage, enabling the development of an advanced system for image digitalization.

CityOpenSource: A platform (web app) enabling collaborative storytelling projects through the localization of multimedia content on interactive maps to empower citizens to promote community-based tourist services.

Tactile Contamination Pathways: A project to create a way to enjoy art through touch, and provide a social inclusion service for blind people.

Seeing the Invisible: 3D reconstruction of long-lost artistic places, such as the Royal Gardens in Monza or the Caryatids Hall in Milan.

LIGHTING UP THE NEW SACRISTY AT THE MEDICI CHAPELS IN FLORENCE



Lottomatica takes pride in learning an organization's history when supporting a project, as this leads to a very useful collaboration with partners. Restoring the lighting of a highly valued artistic place has allowed Lottomatica to create longterm cultural partnerships. The New Sacristy at San Lorenzo church in Florence is one of the most important monuments of the Italian Renaissance, entirely designed and almost entirely made by a single artist, Michelangelo. The place is now shining a new light thanks to the illumination, maintenance, and restoration project promoted by the Bargello Museums in partnership with Lottomatica.