



Our Commitment

IGT's commitment to responsible gaming is one of our core values. It's woven into the fabric of our product development, programs, services, and policies.

We apply industry best practices and international standards to help our customers educate and safely entertain players.

From game development to player controls, from technology support to strategic advice, we have the tools to ensure your Responsible Gaming program is a winner — for everyone.



Our Capabilities

- We provide expert, research-based advice and training about compliance with responsible gaming standards and guidelines, as well as guidance to lotteries on responsible gaming certification requirements and submissions.
- We offer sophisticated technology solutions across all segments, tailored to each customer's regulatory environment and program needs, such as:
 - Self-service lottery terminals capable of validating a player's age by scanning government-issued identification. Additionally, retailers can remotely and quickly disable self-service lottery terminals if underage patrons attempt to purchase tickets.
 - A responsible gaming button available on lottery terminals, so retailers can print a responsible gaming message and helpline number for players who might have a gambling problem.
 - An interactive remote gaming platform that offers self-exclusion features; wager displays; integration with age and ID verification systems; spending, loss, and deposit limits; session clocks on the game screen; and data protection controls.
 - Player protection tools for the gaming segment, available either through a wide-area central system, or directly on the gaming machines. Features include reality checks like time clocks, wager displays, and pop-up reminders, as well as responsible gaming information screens, a self-assessment survey, and system-supported time and money limit-setting features.
 - Betting features to protect players and operators, such as match fixing detection, excessive gambling identification and management, anti-money laundering processes, and detection of suspicious betting patterns.

Our Certifications

Some of the world's most respected gaming industry organizations have confirmed our commitment to Responsible Gaming.

In 2015, IGT received the [World Lottery Association's](#) first-ever vendor/supplier certification for our lottery operations.

IGT's B2B website IGTGames.com is certified through the [Internet Compliance Assessment Program \(iCAP\)](#) developed by the [National Council on Problem Gambling](#). The iCAP certification is the first of its kind in the United States.

Our Partners

IGT supports and collaborates with major trade associations and problem gambling advocacy groups, including:

- American Gaming Association (AGA)
- World Lottery Association (WLA)
- European Lotteries (EL)
- National Council on Problem Gambling (NCPG)
- National Center for Responsible Gaming (NCRG)
- North American Association of State and Provincial Lotteries (NASPL)
- Responsible Gambling Trust (RGT)
- European Association for the Study of Gambling (EASG)

Our People

IGT recognizes that our commitment to responsible gaming starts with our people and our practices. That's why we train our employees through responsible gaming courses.

We educate all IGT employees about our commitment to responsible gaming, encourage growth in an ethical and responsible manner, and highlight the player protection features built into our gaming platforms.



If you're seeking an experienced partner to enhance your responsible gaming efforts, IGT will set your program Ahead of the Game.

For more information, visit <http://www.IGT.com/globalresponsibility> or contact Stefania Colombo, Manager, Corporate Social Responsibility, at Sustainability@IGT.com.