



As the world's leading gaming company, IGT is committed to responsible and sustainable practices that help our customers and communities stay ahead of the game. Pursuing sustainability in business has taken on a broader meaning for IGT during the 2020 COVID-19 pandemic.

We continue to fulfill our promise to customers to deliver unrivaled gaming experiences that engage players and drive growth. Our commitment to our employees' well-being, high standards of integrity and ethical conduct, diversity and inclusion, and professional development are constantly improving our company from within.

Our ongoing pledge to sustainably grow within the gaming industry is centered on four key pillars:



## Valuing our People

IGT supports a fair, inclusive culture where all employees feel valued, respected, and engaged.

In 2019, our Office of Diversity and Inclusion expanded its number of employee Diversity & Inclusion Groups (DIGs) from two to five. In addition to the Pride with IGT LGBTQ+ group, and the WIN with IGT Women's Inclusion Network group, 2019 saw the addition of Super Abilities at IGT, which empowers and promotes the rights of people with disabilities; Military Veterans at IGT; and a group for employees age 50 and over.

The Office of Diversity and Inclusion also added four regional D&I Councils – EMEA, Asia Pacific, Italy, and Latin America and Caribbean – to strengthen and enhance the work of the Global D&I Council.

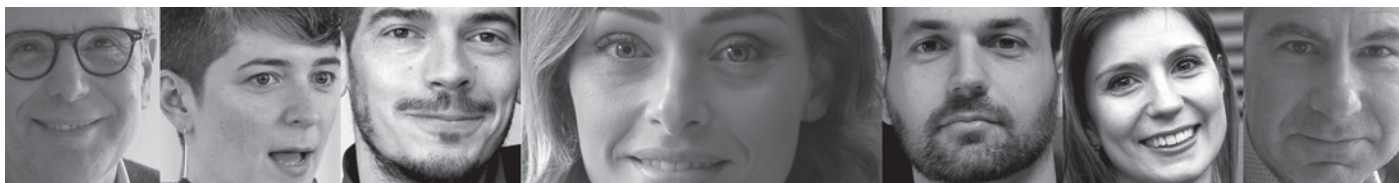


## Advancing Responsibility

IGT is committed to player protection and product integrity. Through its comprehensive responsible gaming program, IGT contributes features and capabilities to promote safer gambling and prevent underage play.

As the only supplier with three business operations certified by WLA and G4 for our commitment to Responsible Gaming, we are intently focused on player protection.

To protect data, a robust security incident management system is enacted to prevent cyberattacks 24 hours a day. In 2019, the Company joined the Global Lottery Monitoring System, as well as the Sports Wagering Integrity Monitoring Association, to support responsible gaming in the betting vertical by addressing concerns around match-fixing and continuous monitoring.



## Supporting our Communities

IGT supports communities where we work and live through corporate programs that align with the nine United Nations Sustainable Development Goals (SDGs) we committed to in 2018. IGT's Community Ambassador program focuses on community engagement at the local level while aligning with global giving efforts.

IGT's flagship community initiative, Afterschool Advantage Program has provided non-profit community agencies and public schools with 300 digital learning centers in the past 20 years to help at-risk children gain critical, competitive skills, further supporting our SDGs. IGT refreshed the program to support inclusive and equitable quality education and future employment with an emphasis on Science, Technology, Engineering, Arts, and Math (STEAM).

Employee-driven giving programs complement the corporate programs by supporting the local causes that are important to individual employees.



## Fostering Sustainable Operations

IGT strives to continually improve its environmental management systems and reduce its environmental impact. Effective and reliable monitoring systems allow IGT to assess its progress towards reaching these goals. The Company has continued to increase the boundaries and accuracy of its greenhouse gas (GHG) emission monitoring and reporting through a web-based tool. In 2019, 227 sites were involved in the data collection, covering 100% of IGT's active locations.

In 2019, IGT continued its commitment to reducing CO2 emissions and waste, increased recycling efforts at our Reno manufacturing facility, implemented efficient lighting schedules to save energy at the Las Vegas campus, and successfully lowered emissions for Lottomatica in Italy by using remote troubleshooting for point of sale terminals. IGT also received a FTA Sustainability Excellence Award in the Sustainability Programs category for implementing a volatile organic compound (VOC) reduction program in the flexographic printing operation at the Lakeland, Florida instant ticket printing facility, transitioning from solvent inks to a full water-based ink system.

IGT extends its commitment to fostering sustainable operations to suppliers, who must meet high economic, ethical, and environmental standards as outlined in our Supplier Code of Conduct.

**We continue to look ahead, connecting players around the world with best-in-class solutions that respect both people and the environment, while delivering excellence to keep gaming fun and safer for all.**

[Scan the QR code to read or click here below:  
IGT's 2019 Sustainability Report, available now.](#)



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