

Appendix

photo:

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Methodological Note

Introduction

This Sustainability Report is issued by International Game Technology PLC and its subsidiaries (or “IGT” or the “Company” unless otherwise stated) to disclose its sustainability performance and preserve an important communication channel with its stakeholders.

IDENTIFYING MATERIAL ASPECTS AND BOUNDARIES
GRI: 102-46; 102-47; 103-1

Materiality Definition Process

The subjects covered in the report have been identified through a materiality definition process that IGT used to identify the most relevant economic, environmental, and social topics for the Company. The Global Reporting Initiative (GRI) Sustainability Reporting Standards require the Sustainability Report to include information related to topics deemed material – those that reflect significant impact of the organization from economic, environmental, and social viewpoints and substantially influence stakeholders’ assessments and decisions. The material topics were examined in four phases: identification, prioritization (and determination of the materiality), validation, and review.

In the identification phase, all topics were considered according to their

impact, regardless of whether they occurred inside or outside the organization.

Topics were identified as internally relevant by qualitatively assessing their economic, environmental, and social performance, while taking into account Company initiatives, procedures, policies, and functions.

External relevance was determined by considering the main categories of stakeholder and business impacts at local, regional, and global levels. For the 2018 Sustainability Report, some proxy data has been used to measure the topics’ relevance in stakeholders’ assessments and decisions.

In particular, the following analyses have been carried out:

- Benchmark analysis: sustainability and social responsibility reports and official websites of a panel of 30 companies, both competitors and peers, to identify the most widely discussed sustainability issues.
- Media analysis: publicly available articles related to relevant sustainability areas, to identify the influences from public opinion and the media.
- Sector trend analysis: main sustainability documents published by the most important international sustainability

organizations and the documents produced by specific sector associations and organizations (e.g., gaming sector outlook studies published by leading international consulting firms, Sustainability Accounting Standard Board Materiality Map for the “Casinos & Gaming” sector and “Software and IT Services”).

- Sustainability macro trends worldwide: documents and reports of the most relevant and influential non-governmental organizations, policymakers, and the main stock exchanges on a global

level to identify the main sustainability issues at the international level.

- Customer and investor pressures analysis: documents and specific ESG (environmental, social, governance) questionnaires submitted to IGT in 2018 to identify the main sustainability issues on which customers and IGT investors focus their attention.

The analysis in the table below identifies the boundaries of relevant topics where impacts might occur, both within and outside IGT.

IGT Relevant Topic	Related Topic-Specific GRI Standards	Relevance within the Organization	Relevance outside the Organization
Business Ethics	Anti-Corruption, Public Policy, Economic Performance	●	
Customer Relations	-	●	
Environmental Impacts	Materials, Water, Effluents and Waste	●	●
Climate Change	Energy, Emissions	●	●
Innovation and Digitalization	-	●	
Local Communities	-	●	
Product Safety & Quality Responsible Gaming	Customer Health and Safety, Marketing and Labeling	●	●
Supply Chain Management	Procurement Practices	●	
Diversity and Inclusion	Diversity and Equal Opportunity, Non-Discrimination	●	●
Talent Attraction & Retention	Employment, Training and Education	●	●
Fair Work Conditions	Occupational Health and Safety	●	●
Data Privacy and Security	Customer Privacy	●	●
Respect for Human Rights	Child Labor, Forced or Compulsory Labor, Human Rights Assessment	●	

In the following phase, we prioritized the economic, environmental, and social significance as well as the subsequent influence on stakeholders’ assessments and decisions. Based on the principles of materiality and stakeholder inclusiveness, this phase was divided into two parts.

The first part identified a topic’s significance according to its influence on stakeholder decisions and impact on stakeholder perceptions and expectations.

The second part identified a topic’s significance related to IGT’s performance, considering:

- The likelihood of the risks related to the material aspect being prioritized.
- The potential severity of these risks.

The topics are represented in the Materiality Matrix reported on page 24 according to their external and internal priority.

In this matrix, a threshold was defined to identify material topics reported by IGT. Consistently with the precautionary principle, all relevant topics have been considered material.

REPORT PROFILE
GRI: 102-1; 102-48; 102-50;102-52; 102-53; 102-54

Boundary and Reporting Period

This is the Sustainability Report edited by International Game Technology PLC and its subsidiaries, covering fiscal year 2018 (January 1, 2018 - December 31, 2018).

The perimeter of the report regarding economic and social performance includes the total Consolidated Financial Statement of International Game Technology PLC and its subsidiaries as of December 31, 2018. In 2018, there was an increase in the environmental reporting boundary that began in 2016 with the launch of an internal web-based data collection tool. This expansion continued and the reporting boundary included data from more than 220 sites worldwide.

For a better understanding of the Company and its business, please refer to International Game Technology PLC Annual Reports and Accounts 2018 and to International Game Technology PLC’s 2018 Form 20-F as of December 31, 2018.

The 2018 Sustainability Report describes activities, initiatives and significant events that took place in 2018, as well as comparative data related to 2017 and 2016, where available. Due to the aforementioned increase in the environmental reporting boundary, the 2017 environmental data is

compared to both 2018 figures and adjusted⁽¹⁾ 2018 figures to ensure accurate comparisons of IGT environmental performance during those years.

Preparation Principles

The 2018 Sustainability Report has been edited according to the Global Reporting Initiative (GRI) Sustainability Reporting Standards, issued in October 2016.

The content index is shown on page 152.

Based on the current coverage of both “Universal Standards” and “Topic-Specific Standards” linked to material topics, this report has been prepared in accordance with the GRI Standards, “Core option.”

Sources and Data Gathering Systems

The contents of the report are based on the results of the stakeholder engagement, which involves both external stakeholders and corporate functions. Data sources include internal documents, market surveys, and other official sources indicated in the report. Financial and economic data and information relate to Form 20-F of International Game Technology PLC and its subsidiaries, published on December 31, 2018⁽²⁾.

Assurance Process

The 2018 Sustainability Report has been verified by an independent auditor who carried out a limited

assurance engagement, according to International Standard on Assurance Engagements (ISAE) 3000 (revised) criteria.

Report Structure

The document is made up of seven sections and an appendix:

1. “About IGT” describes the international gaming space in which the Company operates, as well as the Company’s activities, sustainability strategy, and governance structure.
2. “Advancing Responsibility” provides an overview of the Company’s commitment to Responsible Gaming and how the Company protects its people, products and processes.
3. “Partnering with Our Customers” presents and analyzes the relationships between the Company and its customers.
4. “Valuing Our People” provides an overview of the IGT workforce and the Company’s commitment to fostering a positive climate and engaging with its employees.
5. “Growing with Our Supply Chain” provides a description of the Company’s supply chain and activities carried out to ensure its sustainability.

6. “Supporting Our Communities” evaluates the Company’s initiatives on behalf of the community.
7. “Caring for the Environment” illustrates the Company’s environmental impacts and the efforts made to reduce them.

Moreover, in the appendices of the document, both universal and topic-specific GRI Standards are reported within the content index in accordance with the Core option of the GRI Sustainability Reporting Standards.

The 2018 Sustainability Report is edited and published in English on www.igt.com under “Global Responsibility.”

More information and in-depth analysis about topics disclosed in the report can be requested via email at sustainability@igt.com

1) 2018 adjusted figures are calculated based only on the sites that were in the 2017 boundary.

2) The financial information is presented in U.S. dollars, unless otherwise specified. Any reference to “\$” refers to the currency of the United States of America (or “U.S.”).

Social KPIs
 GRI: 102-8; 401-1; 403-2; 404-1; 405-1

2018				2017		
Employment contract	Men	Women	Total	Men	Women	Total
Permanent contracts	8,234	3,719	11,953	8,334	3,772	12,106
Temporary contracts	81	66	147	104	68	172

2018				2017		
Employees by region	Men	Women	Total	Men	Women	Total
U.S.	2,079	4,476	6,555	4,486	2,104	6,590
ITALY	1,141	628	1,769	1,138	622	1,760
Rest of the world	2,698	1,078	3,776	2,814	1,114	3,928
Total	5,918	6,182	12,100	8,438	3,840	12,278

Employment type	Men	Women	Total	Men	Women	Total
Employees on full-time contract	8,126	3,653	11,779	7,983	3,607	11,590
Employees on part-time contract*	189	132	321	455	233	688

* Employees scheduled under 30 hours per week (part time)

2018				2017			
Age group	New Employee Hires		Employee Turnover	New Employee Hires		Employee Turnover	
	Number	Rate (%)		Number	Rate (%)		
Up to 30	658	48	472	35	747	52	528 37
30-50	619	9	823	11	722	9	1,070 14
Over 50	147	4	301	9	157	5	370 12
Total	1,424	12	1,596	13	1,626	13.2	1,968 16

2018				2017			
	New Employee Hires		Employee Turnover	New Employee Hires		Employee Turnover	
	Number	Rate (%)		Number	Rate (%)		
U.S.	978	15	1,019	16	1,073	16	1,351 21
ITALY	64	4	35	2	64	4	35 2
Rest of the world	382	10	542	14	489	12	582 15
Total	1,424	12	1,596	13	1,626	13	1,968 16

2018				2017			
	New Employee Hires		Employee Turnover	New Employee Hires		Employee Turnover	
	Number	Rate (%)		Number	Rate (%)		
Male	901	11	1,020	12	1,034	12	1,328 16
Female	523	14	576	15	592	15	640 17
Total	1,424	12	1,596	13	1,626	13	1,968 16

Number of employees per employee category				2018						2017								
Up to 30				30-50			Over 50			Up to 30			30-50			Over 50		
Category	Men	Women	Tot	Men	Women	Tot	Men	Women	Tot	Men	Women	Tot	Men	Women	Tot	Men	Women	Tot
Senior Management	-	-	-	227	96	323	243	59	302	-	-	-	257	111	368	205	40	245
Middle Managment	21	9	30	676	311	987	355	120	475	18	17	35	742	309	1,051	304	107	411
Office staff	837	400	1,237	3,964	1,809	5,773	1,766	825	2,591	887	419	1,306	4,308	1,929	6,237	1,467	717	2,184
Workers	63	34	97	77	56	133	86	66	152	61	36	97	110	88	198	79	67	146

Percentage of employees per employee category									2018			2017								
Up to 30				30-50			Over 50			Up to 30			30-50			Over 50				
Category	Men	Women	Tot	Men	Women	Tot	Men	Women	Tot	Men	Women	Tot	Men	Women	Tot	Men	Women	Tot		
Senior Management	-	-	-	36.3	15.4	51.7	38.9	9.4	48.3	-	-	-	41.9	18.1	60.0	33.4	6.5	40.0		
Middle Managment	1.4	0.6	2.0	45.3	20.8	66.2	23.8	8.0	31.8	1.2	1.1	2.3	49.6	20.6	70.2	20.3	7.1	27.5		
Office staff	8.7	4.2	12.9	41.3	18.8	60.1	18.4	8.6	27.0	9.1	4.3	13.4	44.3	19.8	64.1	15.1	7.4	22.5		
Workers	16.5	8.9	25.4	20.2	14.7	34.8	22.5	17.3	39.8	13.8	8.2	22.0	24.9	20.0	44.9	17.9	15.2	33.1		

Governance bodies			2018				2017					
Up to 30			30-50		Over 50		Up to 30		30-50		Over 50	
Gender	Number	Rate%	Number	Rate%	Number	Rate%	Number	Rate%	Number	Rate%	Number	Rate%
Men	-	-	1	7	11	79	-	-	-	-	11	92
Women	-	-	-	-	2	14	-	-	-	-	1	8

2108							2017					
Professional category	Total training hours of training hours			Average number			Total training hours			Average number of training hours		
	Men	Women	Total	Men	Women	Total	Men	Women	Total	Men	Women	Total
Senior Management	3,624	1,033	4,657	7.71	6.66	7.45	2,001	967	2,968	4.33	6.40	4.84
Middle Management	13,677	6,241	19,918	13.00	14.18	13.35	16,704	9,941	26,645	15.70	22.96	17.80
Office Staff	25,609	18,998	44,607	3.90	6.26	4.65	33,849	15,880	49,729	5.08	5.18	5.11
Workers	22,251	2,225	24,476	98.46	14.26	64.07	900	390	1,290	3.60	2.04	2.93
Total	65,162	28,497	93,659	7.84	7.53	7.74	53,454	27,178	80,632	6.33	7.08	6.57

2018				2017		
Italy				Italy		
	Men	Women	Total	Men	Women	Total
No. of employees entitled to parental leave	1,137	625	1,762	1,133	620	1,753
No. of employees that took parental leave	80	142	222	88	136	224
No. of employees that returned to work	79	124	203	87	124	211
No. of employees still employed after 12 months	80	120	200	61	132	193
Return to work rate (%)	99	87	91	99	91	94
Retention rate (%)	92	97	95	1	99	99

* 2018 data from U.S. and the rest of the world not available

Annual total ratio compensation*	2018	2017
Ratio	265.659	227.580

* The ratio has been calculated considering the CEO's annual total compensation and the median basic salary of employees.

2018				2017		
U.S*				U.S		
Rate	Men	Women	Total	Men	Women	Total
Injury Rate (IR)	0.67	0.67	0.67	1.45	0.96	1.30
Lost Day Rate (LDR)	18.49	19.64	18.84	36.56	25.41	33.00
Absentee Rate (AR)	0.74	0.79	0.75	1.46	1.02	1.32

*2018 U.S. data have been estimated

2018				2017		
Italy				Italy		
Rate	Men	Women	Total	Men	Women	Total
Injury Rate (IR)	1.21	1.62	1.35	1.29	1.98	1.52
Lost Day Rate (LDR)	18.87	28.25	22.15	23.36	37.73	28.32
Absentee Rate (AR)	23.88	29.07	25.69	22.08	32.41	25.63

2018				2017		
Rest of the world*				Rest of the world		
Rate	Men	Women	Total	Men	Women	Total
Injury Rate (IR)	0.73	-	0.58	0.33	0.41	0.35
Lost Day Rate (LDR)	0.56	-	0.43	5.78	12.68	7.78
Absentee Rate (AR)	9.26	14.88	10.48	7.61	12.92	9.09

* 2018 data takes into consideration countries in which IGT operates with more than 50 employees, except the following countries due to lack of data: Canada, China, Colombia, Costa Rica, India, Jamaica, Netherlands, Poland, Serbia, South Africa, Trinidad and Tobago, and UK.

2018				2017		
IGT total				IGT total		
Rate	Men	Women	Total	Men	Women	Total
Injury Rate (IR)	0.77	0.78	0.77	0.95	0.81	0.91
Lost Day Rate (LDR)	16.39	19.80	17.42	26.14	24.32	25.57
Absentee Rate (AR)	5.61	7.68	6.24	6.05	8.81	6.92



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Independent auditors’ report on the “Sustainability Report 2018”

To the Board of Directors of
International Game Technology PLC

We have been appointed to carry out a limited assurance engagement on the “Sustainability Report 2018” (hereinafter “Sustainability Report”) of International Game Technology PLC and its subsidiaries (hereinafter also the “IGT Group” or “IGT”) for the year ended on December 31, 2018.

Directors’ responsibility on the Sustainability Report

The Directors of IGT are responsible for the preparation of the Sustainability Report in accordance with the “Global Reporting Initiative Sustainability Reporting Standards”, issued by GRI - Global Reporting Initiative (“GRI Standards”), as described in the paragraph “Methodological note” of the Sustainability Report.

The Directors are also responsible for that part of internal control that they consider necessary in order to allow the preparation of a Sustainability Report that is free from material misstatements caused by fraud or not-intentional behaviors or events.

The Directors are also responsible for defining the IGT’s commitments regarding the sustainability performance, as well as for the identification of the stakeholders and of the significant matters to report.

Auditors’ independence and quality control

We are independent in accordance with the ethics and independence principles of the Code of Ethics for Professional Accountants issued by the International Ethics Standards Board for Accountants, based on fundamental principles of integrity, objectivity, professional competence and diligence, confidentiality and professional behavior.

Our audit firm applies the International Standard on Quality Control 1 (ISQC Italia 1) and, as a result, maintains a quality control system that includes documented policies and procedures regarding compliance with ethical requirements, professional standards and applicable laws and regulations.

Auditors’ responsibility

It is our responsibility to express, on the basis of the procedures performed, a conclusion about the compliance of the Sustainability Report with the requirements of the GRI Standards. Our work has been performed in accordance with the principle of "International Standard on Assurance Engagements ISAE 3000 (Revised) - Assurance Engagements Other than Audits or Reviews of Historical Financial Information" (hereinafter "ISAE 3000 Revised"), issued by the International Auditing and Assurance Standards Board (IAASB) for limited assurance engagements. This principle requires the planning and execution of procedures in order to obtain a limited assurance that the Sustainability Report is free from material misstatements.

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Therefore, the extent of work performed in our examination was lower than that required for a full examination according to the ISAE 3000 Revised ("reasonable assurance engagement") and, hence, it does not provide assurance that we have become aware of all significant matters and events that would be identified during a reasonable assurance engagement.

The procedures performed on the Sustainability Report were based on our professional judgment and included inquiries, primarily with company’s personnel responsible for the preparation of the information included in the Sustainability Report, documents analysis, recalculations and other procedures in order to obtain evidences considered appropriate.

In particular, we have performed the following procedures:

- a) analysis of the process relating to the definition of material aspects included in the Sustainability Report, with reference to the criteria applied to identify priorities for the different stakeholders’ categories and to the internal validation of the process outcomes;
- b) comparison of economic and financial data and information included in the Sustainability Report with those included in the IGT’s Annual Report pursuant to section 13 or 15(d) of the Securities Exchange Act of 1934 for the fiscal year ended December 31, 2018 on which other auditor issued the auditors’ report, dated March 8, 2019.
- c) understanding of the processes that lead to the generation, detection and management of significant qualitative and quantitative information included in the Sustainability Report. In particular, we have conducted interviews and discussions with the management of the IGT Group (in Italy and in the United States) and the personnel of Lottomatica Holding S.r.l. and of the Netherlands subsidiaries of International Game Technology PLC, and we have performed limited documentary evidence procedures, in order to collect information about the processes and procedures that support the collection, aggregation, processing and transmission of data and information to the department responsible for the preparation of the Sustainability Report.

Furthermore, for significant information, considering the IGT Group's activities and characteristics:

- at Group level
 - i. with reference to the qualitative information included in the Sustainability Report, we carried out inquiries and acquired supporting documentation to verify its consistency with the available evidence;
 - ii. with reference to quantitative information, we have performed both analytical procedures and limited assurance procedures to ascertain on a sample basis the correct aggregation of data.
- for Lottomatica Holding S.r.l. (Rome, Italy) and Netherlands subsidiaries of International Game Technology PLC (Amsterdam, Netherlands), that we have selected based on their activities, relevance to the consolidated performance indicators and locations; we have carried out site visits during which we have had discussions with management and have obtained evidence about the appropriate application of the procedures and the calculation methods used to determine the indicators.



Conclusion

Based on the procedures performed, nothing has come to our attention that causes us to believe that the “Sustainability Report 2018” of IGT Group for the year ended on December 31, 2018 has not been prepared, in all material aspects, in accordance with the requirements of the GRI Standards, as described in the paragraph “Methodological note” of the Sustainability Report.

Rome, 18 July 2019

EY S.p.A.


Filippo Maria Aleandri
(Partner)

GRI Content Index GRI: 102-55

“For the GRI Content Index Service, GRI Services reviewed that the GRI content index is clearly presented and the references for all disclosures included align with the appropriate sections in the body of the report.”



GRI STANDARD	DISCLOSURE	PAGE NUMBER(S) AND/OR URL(S)	OMISSION
GRI 101: Foundation 2016			
GRI 102: GENERAL DISCLOSURES 2016			
ORGANIZATIONAL PROFILE			
	102-1 Name of the organization	Methodological Note - Report Profile - p. 143	
	102-2 Activities, brands, products, and services	About IGT - Products and Services - p. 17	
	102-3 Location of headquarters	About IGT - Profile - p. 13	
	102-4 Location of operations	IGT Global Footprint - p. 7	
	102-5 Ownership and legal form	Please refer to Form 20-F 2018 - p. 81	
	102-6 Markets served	About IGT - Products and Services - p. 17	
	102-7 Scale of the organization	About IGT - Profile - p. 13 Please refer to Form 20-F 2018 - p. 8	
	102-8 Information on employees and other workers	Appendix - Social KPIs - p. 145	
	102-9 Supply chain	Growing with Our Supply Chain - p. 105	
	102-10 Significant changes to the organization and its supply chain	In 2018, there has not been any change in capital structure (please refer to 20-F - p. 81-82), operations, or supply chain.	
	102-11 Precautionary Principle or approach	About IGT - Focusing on Our Stakeholders (IGT's commitments to UN Sustainable Development Goals) - p. 25	
	102-12 External initiatives	About IGT - Focusing on Our Stakeholders (IGT's commitments to UN Sustainable Development Goals) - p. 25; p. 59 Advancing Responsibility - Responsible Gaming (Certifications) - p. 25; p. 59	
	102-13 Membership of associations	About IGT - Focusing on Our Stakeholders (IGT's commitments to UN Sustainable Development Goals) - p. 25 Advancing Responsibility - Responsible Gaming (Partnering at International Level to Advance Responsible Gaming Research and Adoption) - p. 54	
STRATEGY			
	102-14 Statement from senior decision-maker	Letter from the CEO - p. 10	
ETHICS AND INTEGRITY			
	102-16 Values, principles, standards, and norms of behavior	About IGT - Mission, Vision, Values - p. 14 Please also refer to IGT's Code of Ethics for Principal Executive Officer and Senior Financial Officers (http://phx.corporate-ir.net/phoenix.zhtml?c=119000&p=irol-govt-highlights_pf)	

GRI STANDARD	DISCLOSURE	PAGE NUMBER(S) AND/OR URL(S)	OMISSION
GOVERNANCE			
	102-18 Governance structure	About IGT - Profile (Governance) - p. 15 Please refer to 20-F - p.77	
STAKEHOLDER ENGAGEMENT			
	102-40 List of stakeholder groups	About IGT - Stakeholder Relationships and Engagement - p. 29	
	102-41 Collective bargaining agreements	Valuing Our People - Protecting Human Rights - p. 92	
	102-42 Identifying and selecting stakeholders	About IGT - Stakeholder Relationships and Engagement - p. 29	
	102-43 Approach to stakeholder	About IGT - Stakeholder Relationships and Engagement - p. 29	
	102-44 Key topics and concerns raised	About IGT - Stakeholder Relationships and Engagement - p. 29	
REPORTING PRACTICE			
	102-45 Entities included in the consolidated financial statements	Please refer to 2018 UK Annual Report and Accounts 140-147	
	102-46 Defining report content and topic Boundaries	Methodological Note - Identifying Material Aspects and Boundaries - p. 141	
	102-47 List of material topics	Methodological Note - Identifying Material Aspects and Boundaries - p. 141	
	102-48 Restatements of information	Methodological Note - Report Profile - p. 143	
	102-49 Changes in reporting	About IGT - Focusing on Our Stakeholders (Materiality Analysis) - p. 23	
	102-50 Reporting period	Methodological Note - p. 143	
	102-51 Date of most recent report	Previous edition of Sustainability Report was published in 2018	
	102-52 Reporting cycle	Methodological Note - Report Profile - p. 143	
	102-53 Contact point for questions regarding the report	Methodological Note - Report Profile - p. 143	
	102-54 Claims of reporting in accordance with the GRI Standards	Methodological Note - Report Profile - p. 143	
	102-55 GRI Content Index	GRI Content Index - p. 152	
	102-56 External assurance	Independent Auditor's Report - p. 149	
MATERIAL TOPICS			
SUPPLY CHAIN MANAGEMENT			
PROCUREMENT PRACTICES			
GRI 103: Management Approach 2016	103-1 Explanation of the material topic and its Boundary	About IGT - Focusing on Our Stakeholders (Materiality Analysis) - p. 23 Methodological Note (Identifying material aspects and boundaries) - p. 141	
	103-2 The management approach and its components	About IGT - Focusing on Our Stakeholders (Materiality Analysis) - p. 23	
	103-3 Evaluation of the management approach	Growing with Our Supply Chain - p. 105	
GRI 204: Procurement Practices 2016	204-1 Proportion of spending on local suppliers	Growing with Our Supply Chain - p. 105	

GRI STANDARD	DISCLOSURE	PAGE NUMBER(S) AND/OR URL(S)	OMISSION
RESPECT FOR HUMAN RIGHTS			
CHILD LABOR			
GRI 103: Management Approach 2016	103-1 Explanation of the material topic and its Boundary	About IGT - Focusing on Our Stakeholders (Materiality Analysis) - p. 23 Methodological Note (Identifying material aspects and boundaries) - p. 141	
	103-2 The management approach and its components	About IGT - Focusing on Our Stakeholders (Materiality Analysis) - p. 23 Please also refer to IGT's Modern Slavery Act Statement 2018 (www.igt.com)	
	103-3 Evaluation of the management approach	Valuing Our People - Protecting Human Rights - p. 92 Growing with Our Supply Chain - Respecting Human Rights in the Supply Chain - p. 107 Please also refer to IGT's Modern Slavery Act Statement 2018 (www.igt.com)	
GRI 408: Child Labor 2016	408-1 Operations and suppliers at significant risk for incidents of child labor	In 2018, no situations at risk of violating laws and regulations concerning child labor were identified.	
FORCED LABOR			
GRI 103: Management Approach 2016	103-1 Explanation of the material topic and its Boundary	About IGT - Focusing on Our Stakeholders (Materiality Analysis) - p. 23 Methodological Note (Identifying material aspects and boundaries) - p. 141	
	103-2 The management approach and its components	About IGT - Focusing on Our Stakeholders (Materiality Analysis) - p. 23 Please also refer to IGT's Modern Slavery Act Statement 2018 (www.igt.com)	
	103-3 Evaluation of the management approach	Valuing Our People - Protecting Human Rights - p. 92 Growing with Our Supply Chain - Respecting Human Rights in the Supply Chain - p. 107 Please also refer to IGT's Modern Slavery Act Statement 2018 (www.igt.com)	
GRI 409: Forced or Compulsory Labor 2016	409-1 Operations and suppliers at significant risk for incidents of forced or compulsory labor	In 2018, no situations at risk of violating laws and regulations concerning forced or compulsory labor were identified.	
HUMAN RIGHTS ASSESSMENT			
GRI 103: Management Approach 2016	103-1 Explanation of the material topic and its Boundary	About IGT - Focusing on Our Stakeholders (Materiality Analysis) - p. 23 Methodological Note (Identifying material aspects and boundaries) - p. 141	
	103-2 The management approach and its components	About IGT - Focusing on Our Stakeholders (Materiality Analysis) - p. 23	
	103-3 Evaluation of the management	Growing with Our Supply Chain - Respecting Human Rights in the Supply Chain - p. 107	
GRI 412: Human Rights Assessment 2016	412-2 Employee training on human rights policies or procedures	More than 4% of total IGT employees received 856.5 hours of training about human rights topics in 2018.	

GRI STANDARD	DISCLOSURE	PAGE NUMBER(s) AND/OR URL(s)	OMISSION
BUSINESS ETHICS			
ECONOMIC PERFORMANCE			
GRI 103: Management Approach 2016	103-1 Explanation of the material topic and its Boundary	About IGT - Focusing on Our Stakeholders (Materiality Analysis) - p. 23 Methodological Note - p. 141 (Identifying material aspects and boundaries)	
	103-2 The management approach and its components	About IGT - Focusing on Our Stakeholders (Materiality Analysis) - p. 23	
	103-3 Evaluation of the management approach	About IGT - Focusing on Our Stakeholders (Direct Economic Value Generated and Distributed) - p. 27	
GRI 201: Economic Performance 2016	201-1 Direct economic value generated and distributed	About IGT - Focusing on Our Stakeholders (Direct Economic Value Generated and Distributed) - p. 27	
ANTI-CORRUPTION			
GRI 103: Management Approach 2016	103-1 Explanation of the material topic and its Boundary	About IGT - Focusing on Our Stakeholders (Materiality Analysis) - p. 23 Methodological Note - p. 141 (Identifying material aspects and boundaries)	
	103-2 The management approach and its components	About IGT - Focusing on Our Stakeholders (Materiality Analysis) - p. 23 Please also refer to IGT's Anti-Corruption Compliance and Ethics Policy (https://www.igt.com/en/explore-igt/about-igt/compliance)	
	103-3 Evaluation of the management approach	About IGT - Anti-Corruption Compliance and Ethics Policy; Whistleblower Policy; Regulatory Framework and Recent Regulatory Changes - p. 16; p. 17; p. 19	
GRI 205: Anti-corruption 2016	205-3 Confirmed incidents of corruption and actions taken	In 2018, no confirmed incidents of corruption were registered.	
PUBLIC POLICY			
GRI 103: Management Approach 2016	103-1 Explanation of the material topic and its Boundary	About IGT - Focusing on Our Stakeholders (Materiality Analysis) - p. 23 Methodological Note (Identifying material aspects and boundaries) - p. 141	
	103-2 The management approach and its components	About IGT - Focusing on Our Stakeholders (Materiality Analysis) - p. 23 Please also refer to IGT's Anti-Corruption Compliance and Ethics Policy (https://www.igt.com/en/explore-igt/about-igt/compliance)	
	103-3 Evaluation of the management approach	About IGT - Anti-Corruption Compliance and Ethics Policy; Whistleblower Policy; Regulatory Framework and Recent Regulatory Changes - p. 16; p. 17; p. 19	
GRI 415: Public Policy 2016	415-1 Political contributions	Please refer to UK Annual Report 2018 - p. 62	

GRI STANDARD	DISCLOSURE	PAGE NUMBER(s) AND/OR URL(s)	OMISSION
ENVIRONMENTAL IMPACT			
MATERIALS			
GRI 103: Management Approach 2016	103-1 Explanation of the material topic and its Boundary	About IGT - Focusing on Our Stakeholders (Materiality Analysis) - p. 23 Methodological Note (Identifying material aspects and boundaries) - p. 141	
	103-2 The management approach and its components	About IGT - Focusing on Our Stakeholders (Materiality Analysis) - p. 23	
	103-3 Evaluation of the management approach	Caring for the Environment - Approach and Commitment; Materials Consumption - p. 129; p. 131	
GRI 301: Materials 2016	301-1 Materials used by weight or volume	Caring for the Environment - Materials Consumption - p. 131	
WATER			
GRI 103: Management Approach 2016	103-1 Explanation of the material topic and its Boundary	About IGT - Focusing on Our Stakeholders (Materiality Analysis) - p. 23 Methodological Note (Identifying material aspects and boundaries) - p. 141	
	103-2 The management approach and its components	About IGT - Focusing on Our Stakeholders (Materiality Analysis) - p. 23	
	103-3 Evaluation of the management approach	Caring for the Environment - Approach and Commitment; Water - p. 129; p. 138	
GRI 303: Water 2016	303-1 Water withdrawal by source	Caring for the Environment - Water - p. 138	
EFFLUENTS AND WASTE			
GRI 103: Management Approach 2016	103-1 Explanation of the material topic and its Boundary	About IGT - Focusing on Our Stakeholders (Materiality Analysis) - p. 23 Methodological Note (Identifying material aspects and boundaries) - p. 141	
	103-2 The management approach and its components	About IGT - Focusing on Our Stakeholders (Materiality Analysis) - p. 23	
	103-3 Evaluation of the management approach	Caring for the Environment - Approach and Commitment; Emissions; Waste - p. 129; p. 135; p. 136	
GRI 306: Effluents and Waste 2016	306-2 Waste by type and disposal method	Caring for the Environment - Waste - p. 136	

GRI STANDARD	DISCLOSURE	PAGE NUMBER(s) AND/OR URL(s)	OMISSION
CLIMATE CHANGE			
ENERGY			
GRI 103: Management Approach 2016	103-1 Explanation of the material topic and its Boundary	About IGT - Focusing on Our Stakeholders (Materiality Analysis) - p. 23 Methodological Note (Identifying material aspects and boundaries) - p. 141	
	103-2 The management approach and its components	About IGT - Focusing on Our Stakeholders (Materiality Analysis) - p. 23	
	103-3 Evaluation of the management approach	Caring for the Environment - Approach and Commitment; Energy Consumption - p. 129; p. 133	
	GRI 302: Energy 2016 302-1 Energy consumption within the organization	Caring for the Environment - Approach and Commitment; Energy Consumption - p. 133	
	302-4 Reduction of energy consumption	Caring for the Environment - Energy Consumption - p. 133	
EMISSIONS			
GRI 103: Management Approach 2016	103-1 Explanation of the material topic and its Boundary	About IGT - Focusing on Our Stakeholders (Materiality Analysis) - p. 23 Methodological Note (Identifying material aspects and boundaries) - p. 141	
	103-2 The management approach and its components	About IGT - Focusing on Our Stakeholders (Materiality Analysis) - p. 23	
	103-3 Evaluation of the management approach	Caring for the Environment - Approach and Commitment; Emissions - p. 129; p. 135	
GRI 305: Emissions 2016	305-1 Direct (Scope 1) GHG emissions	Caring for the Environment - Emissions - p. 135	
	305-2 Energy indirect (Scope 2) GHG emissions	Caring for the Environment - Emissions - p. 135	
	305-3 Other indirect (Scope 3) GHG emissions	Caring for the Environment - Emissions - p. 135	
	305-5 Reduction of GHG emissions	Caring for the Environment - Emissions - p. 135	

GRI STANDARD	DISCLOSURE	PAGE NUMBER(s) AND/OR URL(s)	OMISSION
FAIR WORK CONDITIONS			
OCCUPATIONAL HEALTH AND SAFETY			
GRI 103: Management Approach 2016	103-1 Explanation of the material topic and its Boundary	About IGT - Focusing on Our Stakeholders (Materiality Analysis) - p. 23 Methodological Note (Identifying material aspects and boundaries) - p. 141	
	103-2 The management approach and its components	About IGT - Focusing on Our Stakeholders (Materiality Analysis) - p. 23	
	103-3 Evaluation of the management approach	Valuing Our People - Fostering a Positive Organizational Climate (Workplace Health and Safety) - p. 93	
GRI 403: Occupational Health and Safety 2016	403-2 Types of injury and rates of injury, occupational diseases, lost days, and absenteeism, and number of work-related fatalities	Appendix - Social KPIs - p. 145	Information unavailable. In 2018 Sustainability Report, health and safety data are not gathered for the entire reporting scope because of information system constraints. An integrated system should be active partially in 2019 for some regions, and totally in 2020 worldwide.
ATTRACTION AND RETENTION			
EMPLOYMENT			
GRI 103: Management Approach 2016	103-1 Explanation of the material topic and its Boundary	About IGT - Focusing on Our Stakeholders (Materiality Analysis) - p. 23 Methodological Note (Identifying material aspects and boundaries) - p. 141	
	103-2 The management approach and its components	About IGT - Focusing on Our Stakeholders (Materiality Analysis) - p. 23	
	103-3 Evaluation of the management approach	Valuing Our People - Fostering a Positive Organizational Climate; Positive Employment Practices - p. 93	
GRI 401: Employment 2016	401-1 New employee hires and employee turnover	Appendix - Social KPIs - p. 145	
TRAINING AND EDUCATION			
GRI 103: Management Approach 2016	103-1 Explanation of the material topic and its Boundary	About IGT - Focusing on Our Stakeholders (Materiality Analysis) - p. 23 Methodological Note (Identifying material aspects and boundaries) - p. 141	
	103-2 The management approach and its components	About IGT - Focusing on Our Stakeholders (Materiality Analysis) - p. 23	
	103-3 Evaluation of the management approach	Valuing Our People - Engaging Our Employees (Professional Development) - p. 98	
GRI 404: Training and Education 2016	404-1 Average hours of training per year per employee	Appendix - Social KPIs - p. 145	

GRI STANDARD	DISCLOSURE	PAGE NUMBER(s) AND/OR URL(s)	OMISSION
DIVERSITY AND INCLUSION			
DIVERSITY AND EQUAL OPPORTUNITY			
GRI 103: Management Approach 2016	103-1 Explanation of the material topic and its Boundary	About IGT - Focusing on Our Stakeholders (Materiality Analysis) - p. 23 Methodological Note (Identifying material aspects and boundaries) - p. 141	
	103-2 The management approach and its components	About IGT - Focusing on Our Stakeholders (Materiality Analysis) - p. 23	
	103-3 Evaluation of the management approach	Valuing Our People - Fostering a Positive Organizational Climate (Diversity and Inclusion; Equal Employment) - p. 89; p. 92	
GRI 405: Diversity and Equal Opportunity 2016	405-1 Diversity of governance bodies and employees	Appendix - Social KPIs - p. 145	
NON-DISCRIMINATION			
GRI 103: Management Approach 2016	103-1 Explanation of the material topic and its Boundary	About IGT - Focusing on Our Stakeholders Materiality Analysis) - p. 23 Methodological Note (Identifying material aspects and boundaries) - p. 141	
	103-2 The management approach and its components	About IGT - Focusing on Our Stakeholders (Materiality Analysis) - p. 23	
	103-3 Evaluation of the management approach	Valuing Our People - Fostering a Positive Organizational Climate (Equal Employment) - p. 92	
GRI 406: Non-discrimination 2016	406-1 Incidents of discrimination and corrective actions taken	In 2018, a case of discrimination has been found. Corrective actions have been taken during the first months of 2019.	
PRODUCT SAFETY & QUALITY			
CUSTOMER HEALTH AND SAFETY			
GRI 103: Management Approach 2016	103-1 Explanation of the material topic and its Boundary	About IGT - Focusing on Our Stakeholders (Materiality Analysis) - p. 23 Methodological Note (Identifying material aspects and boundaries) - p. 141	
	103-2 The management approach and its components	About IGT - Focusing on Our Stakeholders (Materiality Analysis) - p. 23	
	103-3 Evaluation of the management approach	Advancing Responsibility - Responsible Gaming - p. 48	
GRI 416: Customer Health and Safety 2016	416-1 Assessment of the health and safety impacts of product and service categories	All IGT products are certified for design and manufacturing compliance to applicable environmental, health and safety requirements.	
	416-2 Incidents of non-compliance concerning the health and safety impacts of products and services	During 2018, there were no incidents of non-compliance concerning health and safety of products and services.	

GRI STANDARD	DISCLOSURE	PAGE NUMBER(s) AND/OR URL(s)	OMISSION
RESPONSIBLE GAMING			
MARKETING AND LABELING			
GRI 103: Management Approach 2016	103-1 Explanation of the material topic and its Boundary	About IGT - Focusing on Our Stakeholders (Materiality Analysis) - p. 23 Methodological Note (Identifying material aspects and boundaries) - p. 141	
	103-2 The management approach and its components	About IGT - Focusing on Our Stakeholders (Materiality Analysis) - p. 23	
	103-3 Evaluation of the management approach	Advancing Responsibility - Responsible Gaming - p. 48	
GRI 417: Marketing and Labeling 2016	417-2 Incidents of non-compliance concerning product and service information and labeling	During 2018, there were no incidents of non-compliance concerning product and service information and labeling.	
	417-3 Incidents of non-compliance concerning marketing communications	During 2018, there were no incidents of non-compliance concerning marketing communications.	
DATA PRIVACY AND SECURITY			
CUSTOMER PRIVACY			
GRI 103: Management Approach 2016	103-1 Explanation of the material topic and its Boundary	About IGT - Focusing on Our Stakeholders (Materiality Analysis) - p. 23 Methodological Note (Identifying material aspects and boundaries) - p. 141	
	103-2 The management approach and its components	About IGT - Focusing on Our Stakeholders (Materiality Analysis) - p. 23	
	103-3 Evaluation of the management approach	Advancing Responsibility - Protecting People, Products, and Processes - p. 39	
GRI 418: Customer Privacy 2016	418-1 Substantiated complaints concerning breaches of customer privacy and losses of customer data	Advancing Responsibility - Protecting People, Products, and Processes - p. 39	
CUSTOMER RELATIONS			
GRI 103: Management Approach 2016	103-1 Explanation of the material topic and its Boundary	About IGT - Focusing on Our Stakeholders (Materiality Analysis) - p. 23 Methodological Note (Identifying material aspects and boundaries) - p. 141	
	103-2 The management approach and its components	About IGT - Focusing on Our Stakeholders (Materiality Analysis) - p. 23	
	103-3 Evaluation of the management approach	Partnering with Our Customers - p. 69	
Customer satisfaction	Results of customer satisfaction	Partnering with Our Customers - p. 69	

GRI STANDARD	DISCLOSURE	PAGE NUMBER(s) AND/OR URL(s)	OMISSION
INNOVATION AND DIGITALIZATION			
GRI 103: Management Approach 2016	103-1 Explanation of the material topic and its Boundary	About IGT - Focusing on Our Stakeholders (Materiality Analysis) - p. 23 Methodological Note (Identifying material aspects and boundaries) - p. 141	
	103-2 The management approach and its components	About IGT - Focusing on Our Stakeholders (Materiality Analysis) - p. 23	
	103-3 Evaluation of the management approach	Partnering with Our Customers - p. 69 IGT constantly monitors effectiveness of its approach to ensure its research & development investments, as the Company is fully aware that only the development of new products and services can guarantee to maintain the leader position in the gaming business. In the last year, economic resources dedicated to R&D activities have grown more and more.	

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