

Future Forward and Purpose Driven

IGT has long been recognized as a leader within and beyond the gaming industry for our commitment to responsible and sustainable practices. We are working to advance gaming to the next level and secure future success for our customers by moving from the concept of corporate social responsibility to a broader commitment to sustainability – whether in reducing waste or addressing wider environmental and human rights issues.

It is likely that players, especially younger players, will continue to become more aware of how sustainable practices impact their day-to-day purchases, and we know that our practices can allow customers and players to participate in a sustainably minded supply chain.

Some specific steps we've taken to reduce our environmental impact with regard to energy consumption, emissions, waste production and material consumption include:

- Remote working at IGT Italy pre-pandemic, and now an expanded corporate-wide program called “Future Ways of Working” to reduce the environmental impact of commuting, support work-life balance, and help ensure safe workspaces by using fixed and flexible working scenarios for IGT employees around the world.
- Award-winning improvements in instant ticket printing at our Lakeland, Fla., printing facility to reduce solvent-related air emissions and eliminate solvents from the plate manufacturing process, thereby removing air pollutants and volatile organic compounds.
- The Lakeland facility is also certified to use Forest Stewardship Council (FSC) paper products and has well-established programs for water-, plastic-, and ink-waste reduction as well as the conversion and recycling of all manufacturing waste. In 2020, Lakeland partnered with a waste processing company which converted most of the facility's packaging waste, scrap plastic and wood into fuel cubes.





- Reduction of IGT energy consumption through the use of smart energy management systems, the installation of more efficient air conditioning systems, the replacement of old lighting systems and more.
- Reduction of IGT office paper consumption worldwide by measuring paper use.
- At our Reno production facility, the use of multiple balers to segregate the waste stream diverted 78% of its waste in 2020.
- In Italy, the use of FSC-certified suppliers for all lottery scratch tickets and playslips, and the identification of alternative solutions with greener materials for point-of-sale materials.

Flexibility and an environmental focus at IGT's award-winning printing facilities in Lakeland (pictured) give customers options as to how their tickets are made and allows lotteries and players to participate in a sustainably minded supply chain.

- Use of consolidation hubs to reduce CO₂ emissions in the return of electronic gaming machines (EGMs) from casino properties.
- Machine end-of-life management for ITVMs and EGMs according to local regulations on reuse, recycling and waste management. In 2020, approximately 43% of some 7,200 pieces of equipment returned to U.S. warehouses were recycled.

IGT has created a governance structure including an executive Sustainability Steering Committee to guide our efforts, a dedicated team to coordinate the execution of the related work, and an annual GRI-compliant report (Global Reporting Initiative) to provide transparency and accountability to a standard recognized worldwide.

In January 2022, IGT announced that the company has joined the Science Based Targets initiative.

Through this commitment, IGT pledges to set targets to reduce greenhouse gas emissions, contributing to low-carbon emissions and furthering our environmental, social and governance (ESG) impact. Aligned with the most ambitious objective of the 2015 Paris Agreement, IGT will develop both near- and long-term greenhouse gas emissions targets to contribute to the effort to limit global warming to 1.5 degrees Celsius compared to the pre-industrial average temperature.

Our annual Sustainability Report, now in its 14th year, provides a full account of the wide-ranging initiatives and actions carried out through the efforts of IGT employees around the world. The report is available at [IGT.com](https://www.igt.com/sustainability).