



IGT 2018 Charitable Giving Report

MAKING A DIFFERENCE IN OUR COMMUNITIES EVERY DAY





IGT Providence employees volunteer for a park beautification project at RiverPark during Global Giving Week 2018.

Defining the IGT Global Giving Mission

“The greatness of a community is most accurately measured by the compassionate actions of its members.”

— Coretta Scott King

IGT’s Corporate Social Responsibility (CSR) strategy is to have a significant and positive impact on the communities where the Company operates. We do this through community involvement and employee engagement initiatives, and by supporting programs that enrich and strengthen those communities. We embrace a breadth of needs, providing educational and economic opportunities for people in challenging socio-economic environments around the globe.

For IGT’s CSR activities, 2018 was a year of growth. While we remained committed to the Company’s historical focus on supporting education, social issues, and cultural initiatives that are

important to our customers, IGT and its employees made great strides last year in expanding both the depth and breadth of our community involvement.

IGT’s community giving progress in 2018 was reflected in these initiatives:

- IGT launched Global Giving Week – A Day for Doing by encouraging employees to use a day off to volunteer in their local communities.
- Increased awareness and participation in employee volunteerism programs globally. Established Global Community Engagement Ambassadors group.

The emergence of Global Sustainability Measures



In keeping with IGT's global focus on corporate social responsibility, the Company has expanded its commitment to the **United Nations' Sustainable Development Goals** (SDGs). In 2017, IGT accepted the United Nations' call to action on the UN's 2030 Agenda for Sustainable Development by committing to the UN's SDGs. IGT has identified the relevant SDGs (shown in the picture above) that it could contribute to the most, while taking into consideration its business activities and material sustainability topics. In 2018, IGT started an ongoing process to set specific targets and actions that could concretely contribute to the achievement of these SDGs in the future.

This is important because SDGs bring a new dimension to corporate disclosure: 89% of company reports now acknowledge some commitment to SDGs, helping to define SDGs as an emerging global best practice for community-focused companies. By aligning disclosure with goals and identifying progress toward relevant targets, businesses have an opportunity

to focus on the impact of their activities in the context of this important global agenda.

According to a July 2018 survey of 250 companies across 43 countries and four continents called *Business and the SDGs: A survey of WBCSD members and Global Network partners*, more and more companies recognize the importance of setting SDG targets. IGT has committed to specific targets to achieve SDGs relevant to its business. IGT has committed to nine SDGs overall. The six of those nine SDGs that align with IGT's charitable giving and community initiatives are: No Poverty, Good Health and Well-Being, Quality Education, Gender Equality, Reduced Inequalities, and Decent Work and Economic Growth.

New Initiatives for 2018

Building from IGT's growing commitment to sustainable operations, in 2018 the Company embarked on the following major initiatives designed to play an important role in the communities we serve:

- **Global Giving Week A Day for Doing** It really is better to give than to receive. The goodwill of IGT spanned across the globe to show that we know how to put that phrase into action during IGT's inaugural Global Giving Week – A Day For Doing from May 6-12. It was an impressive week showcased on the Company's internal social media feed, Yammer, and featured hundreds of our fellow colleagues stepping out to volunteer in their local communities. From Rhode Island to Barbados, Texas to Italy, Nevada to China, and many places in between, hours upon hours were spent during that week preparing meals for the homeless, working with shelter animals, assisting the elderly, and cleaning up parks, among other activities – all of which drove home the fact that #IGTcares.

In Italy, the effort behind Global Giving Week was extraordinary, with more than 300 employees signing



Northstar New Jersey Employees volunteer during Global Giving Week 2018.

up to participate, many of whom are avid volunteers outside of work. Many employees felt so strongly about their cause that they encouraged participation to reinforce team-building. Within just a few short days, enthusiasm and energy emerged among employees who were excited to experience a special day with their colleagues. To show their comradery, employees shared hundreds of stories, photos, and comments on Yammer with the Italian hashtag #volontariPerUnGiorno (Volunteer for a Day).

- **Pound-for-Pound Global Food Drive Challenge** IGT employees around the world worked to eradicate hunger during the 2018 holiday season through the Company's first-ever Pound-for-Pound Global Food Challenge. Fifteen sites from six continents entered the friendly competition to see which could collect the most non-perishable food items in support of local food banks. The challenge ran from Nov. 19 to Dec. 7, with IGT Virginia finishing first. The

10-employee team collected 563 pounds of food for Feed More in Richmond, VA. IGT Oregon finished second and IGT Sacramento finished third.

- **Community Engagement Ambassadors** November 2018 marked the inaugural meeting of IGT's Community Engagement Ambassadors, a group of over 100 employees from around the world who share a passion for their communities and supporting good causes. The group has three primary goals: improve communication throughout the Company about community-focused activities around the world; ensure such community engagement activities are visible and well-represented; and provide locations around the world with information about our **Employee Giving programs**.

POUND FOR POUND CHALLENGE

Don't pack on the pounds this holiday season

DONATE THEM

Are you ready to go pound for pound for a good cause this holiday season? Let's see which IGT locations are up to the challenge to tip the scale in the fight against hunger. The site that donates the most food will win a trophy and a \$1,000 USD donation to the food support organization they contributed to during the challenge.

November 19 - December 7, 2018

Questions? Please contact:

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The winning location will be determined based on the weight of the food donated divided by number of employees. (Example: If a site of 25 people donates 250 lbs. of food that equals 10 lbs. of food per person vs. a site of 250 people donating 1,000 lbs. of food, which equals 4 lbs. per person)





Populations and Areas Served through IGT Charitable Giving — Education, Social, Culture

Education

After School Advantage Program

The After School Advantage (ASA) program, IGT's flagship community initiative, has been restructured to bringing science, technology, engineering, arts, and mathematics (STEAM) learning to accelerate workforce skills development in communities where the Company operates.

The ASA program remains devoted to providing young people with access to technology in a safe, nurturing after-school environment. To amplify the value of the technology and access to the internet, IGT employees volunteer their time and technology skills to restore and establish each computer lab.

The renewed programmatic focus is designed to promote both the advancement of tech literacy and STEAM opportunities in digital learning centers. The centers are designed to aid the communities we serve in the development of skills required to succeed in the global economy.

Founded in 1999, the ASA program has grown steadily throughout North America over the past two decades. Originally founded to close what was often described as the 'digital divide' – the gap underserved populations experience in terms of access to technology and the internet – advances in global technology adoption and the proliferation of internet access have narrowed that divide. While clear advances have been made, gaps still exist

Photo above After School Advantage technology lab launch at the L.I.F.E Centre – Trinidad & Tobago – February 14, 2018

in many places around the world, and the need for the program remains significant.

The program has now expanded internationally, providing critical technology resources all over the globe. IGT has installed hundreds of digital learning centers in our customers' communities.

Key ASA Facts:

After School Advantage digital learning centers have been implemented in states and countries worldwide where IGT conducts business.

IGT donates an average of \$15,000 USD in brand-new, high-tech computers, technology, computer software, furniture, printers, and room renovations.

IGT staff use volunteer hours to assist with setting up each after-school program in jurisdictions where IGT conducts business worldwide, including providing STEAM-based teaching.

- IGT employees work with each non-profit community agency or public school to design and develop a fully operational STEAM-based digital learning center.
- With one paid workday per year to volunteer at any organization, IGT employees are encouraged to remain active in their local After School Advantage program after the learning centers are up and running.
- To select each After School Advantage recipient location, IGT conducts a thorough review of proposals submitted by community-based and public school-based after-school programs.

2018 ASA Lab Installations

(numbers indicate running total of labs opened since the program was launched)

- 296. Boys & Girls Club of Emerald Valley – Eugene, OR – Jan. 17, 2018
- 297. YWCA High Point – High Point, NC – Jan. 26, 2018

- 298. L.I.F.E Centre – Trinidad & Tobago – Feb. 14, 2018
- 299. Napavine Elementary School – Napavine, WA – March 22, 2018
- 300. Rainbow Rescue – Maraval, Trinidad – June 6, 2018
- 301. St. Maarten Youth Council – St. Peters, St. Maarten – July 24, 2018
- 302. Little Cypress-Mauriceville Consolidated Independent School District – Orange, TX – Sept. 10, 2018
- 303. Little Angels Learning Centre, Sophie's Place – Jamaica – Sept. 18, 2018
- 304. Luella Merrett Elementary School – Fort Worth, TX – Oct. 15, 2018
- 305. Lincoln Elementary School – North Bergen, NJ – Oct. 16, 2018
- 306. Educate Tomorrow – Miami, FL – Nov. 7, 2018
- 307. Garden Pathway Downtown Education Center – Bakersfield, CA – Nov. 9, 2018
- 308. Mustard Seed Communities – Matthew 25:40 – Kingston, Jamaica – Nov. 14, 2018

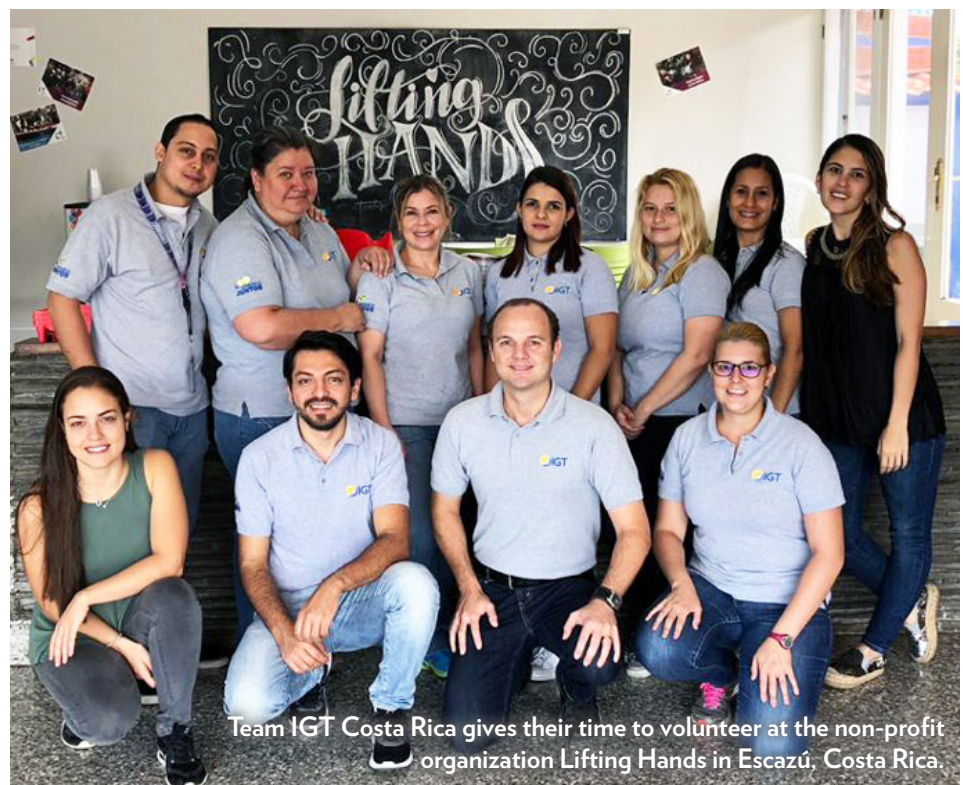
- 309. Syphil Home in Love – Pascall Village, Tobago – Nov. 22, 2018

- 310. Smythe Elementary School – San Ysidro, CA – Dec. 14, 2018

Closing the Gap: Costa Rica

The Costa Rica team is no stranger to connecting young people with technology. In 2015, they launched Un Click para Educar to benefit residents of the Aldeas Infantiles SOS Village in Santa Ana and in Tres Rios which provide shelter and support services to children, teenagers, and their families. The program gives SOS Village children ages five to 18 access to technology.

This year, Costa Rica employees strengthened the program by retraining SOS Village caregivers in Santa Ana on courses in digital literacy, programming, and other topics available through Microsoft's YouthSpark grant program. These resources will enable caregivers to further encourage children and young adults to immerse themselves in computer science. Employees also expanded Microsoft's YouthSpark reach to Aldeas Infantiles in Tres Rios.



IGT Costa Rica is constantly searching for new ways to strengthen its core values. This year, that mission manifested itself when employees volunteered with Lifting Hands, a foundation in Escazu that aims to create a safe place for children to learn and play with the goal of raising academic performance.

Students learn English, computer science, and mathematics. They receive tutoring, play sports, and enjoy art classes and creative workshops, too. Employees donated painting supplies and their time toward the renovation of two classrooms. The bright new spaces are a perfect place for children to prepare for a prosperous future.

City Year – Providence, Rhode Island

City Year’s mission is to build democracy through citizen service, civic leadership, and social entrepreneurship. City Year is an education-focused nonprofit organization that trains and deploys teams of young adults (AmeriCorps members) from diverse ethnic, educational and socioeconomic backgrounds to serve full time as Student Success Coaches in under-resourced schools. As tutors, mentors, and role models, these young leaders make a difference in the lives of underserved children and youth, helping them reach their full potential.

During the 2017-2018 school year, AmeriCorps members reached nearly 5,000 students in six Providence schools with whole-class and whole-school supports, and roughly 1,000 students with the following individualized services (some students received more than one service):

- Student achievement data results in literacy showed that 379 students received tutoring; 93% received at least 15 hours and 47% improved to reach at or above grade-level performance.
- End-of-year teacher survey responses showed that 95% agreed/strongly

agreed that City Year Providence AmeriCorps members provide essential academic support students would not otherwise receive.

Junior Achievement of Northern/Southern Nevada

The mission of Junior Achievement (JA) is to educate and inspire young people to value free enterprise, understand business and economics, and be workforce-ready. This is done by developing:

- The desire in young people to value education and to stay in school.
- Positive attitudes toward work and contributing to society.
- Business/education partnerships that create a bridge between the classroom and the workplace.
- Critical skills that produce success.

JA’s delivery system is differentiated by:

- Sequential and integrated programs.
- Volunteer role models to support all classroom programs and experience-based learning.

University of Nevada, Reno Foundation

Inspired by its land-grant foundation, the University of Nevada, Reno provides outstanding learning, discovery, and

engagement programs that serve the economic, social, environmental, and cultural needs of the citizens of Nevada, the nation, and the world.

Established in May 1981, the University of Nevada, Reno Foundation is the central fundraising organization for all academic and public service programs at the university. The foundation is governed by a board comprising alumni, community and business leaders, and other friends of the university.

Inspiring Girls Project – Italy

IGT, in its B2C operations in Italy as Lottomatica, continues to make gender diversity a core pillar of its value proposition through its partnership with Valore D, the first association of large companies formed in Italy to support women’s leadership in the corporate world. One of the Company’s newest endeavors is its participation in the Inspiring Girls Project, which teaches youth that there are no “female” or “male” jobs, but rather diverse individuals of all genders who have the determination to pursue and achieve their professional goals.

Lottomatica has chosen 11 of its female employees to participate in the project by mentoring young children. School selection and pairing will conclude by the end of the year. “The project



intends to give youth a better picture when imagining their future, and release themselves from stereotypes and social conditioning,” said Marzia Mastrogiacomio, Senior Vice President, Lotteries, Italy. “Even today, six-year-olds will classify certain jobs as male and others as female. By the time they reach age eight, their ambitions become even more limited, purely on the basis of their gender, and by 13, many do not even desire certain jobs anymore due to gender stereotypes.”

The program will travel to various middle schools throughout Italy to have the greatest impact. In each location, employees from local companies will meet with the students to answer questions about career aspirations.

Although the program is structured to facilitate conversations between students and professionals, project creators felt that offering a course on unconscious bias for parents and teachers would be a strong benefit as well. “The idea is to help parents and teachers also become aware of their own structural conditioning, and provide them with tools to not influence others based on their personal beliefs,” said Marzia.

The Inspiring Girls Project is targeted to last three years and aims to reach 200 schools and 25,000 students. After the first launch, a digital operating system will be put in place so that schools and professionals will be able to register and organize meetings on their own, with the hope that Inspiring Girls will become a valuable support for change among adolescents.

Social

Minister’s Alliance of Rhode Island

The Martin Luther King, Jr. Scholarship Breakfast enables the Ministers Alliance of Rhode Island to provide scholarships to qualified college students to assist them in their pursuit of higher education.

Progreso Latino

Progreso Latino’s mission is to help Rhode Island’s Latino and immigrant communities to achieve greater self-sufficiency and socio-economic progress by providing transformational programs that support personal growth and social change.

Support of the LGBTQ+ Community

In 2018, we began supporting the lesbian, gay, bisexual, transgender, queer and plus (LGBTQ+) community in new ways. In March, we sponsored the First Annual Empowerment Breakfast hosted by TGI Network of Rhode Island (TGI stands for transgender, gender diverse, and intersex) in celebration of Transgender Day of Visibility. Later in the year, we sponsored The Gay & Lesbian Community Center of Southern Nevada as they celebrated their 25th anniversary. This support is in line with our increased commitment to diversity and inclusion and the LGBTQ+ community, through one of our Diversity and Inclusion Groups, PRIDE with IGT, which is sponsored by North American CEO Renato Ascoli.

Minnesota Employees Feed Starving Children

Hunger isn’t exclusive to the holidays. Helping children maintain proper nutrition is a cause with year-round need, as demonstrated by the efforts of 15 IGT Minnesota employees.

On May 11, 2018, the group volunteered at Feed My Starving Children. Employees hand-packed bags of rice, soy, dried vegetables, and a nutritionally complete blend of vitamins and minerals. Each package was sealed, boxed, and placed on pallets to be shipped to needy children worldwide. The 379 IGT-packed boxes represented 81,864 meals — enough to feed 224 children for the year.

“It was a very worthwhile and fulfilling day helping others, and a great opportunity to work with coworkers toward a meaningful goal,” said Vicki Stafford, Administrative Assistant.

Feed My Starving Children was founded in 1987. Through volunteers, it provides meals costing less than \$0.25 a piece to children in 70 countries.



A Moving Gift for Children in Finland

IGT Finland employees ran in the Enterprise Marathon in Helsinki in May 2018 joining nearly 350 companies and 4,000 participants. Proceeds from the run directly support the physical activity of elementary-school-age children through the Children's Movement (Lasten Liike).

Children's Movement is a joint effort by the sporting community, schools, and businesses in Finland to increase the physical activity of schoolchildren. The Finnish Olympic Committee coordinates the activities.

IGT Finland joined teams of five to 10 people for the 42-kilometer-journey (26 miles) around Töölönlahti. Each team determined how its members would tackle the event's 19 segments. This approach makes the fundraiser ideal for all fitness levels, as each team can choose the right pace from a relaxed run to a racing series.

"After-school sports clubs in Finland currently only reach one in every three children," said Jarno Suvanto with IGT People and Transformation. "Similarly, many children are exercising too little for their health and development. This is our fifth year participating in this event, and every mile we run directly supports the Children's Movement's goal of making a sedentary afternoon into an exciting, busy, and fun time of day for all Finnish children."

Argentina Staff Fill Empty Plates and Reduce Waste

Gilda Azema often wakes up before the sun to make a difference in her community. Gilda, IGT Project Manager for Commercial Services in Buenos Aires, volunteers with Proyecto Plato Lleno, a charity that seeks to prevent food waste and feed people in need.

Argentina's culture of volunteerism is growing, and Gilda sought to work with a non-governmental organization (NGO). In the past, however, collaboration with



NGOs typically involved donating goods or money, rather than time and effort. Then she found Proyecto Plato Lleno, which means "Project Full Plate" in Spanish.

Volunteers for Plato Lleno must wake up early in the morning to collect surplus food across the city. Catering companies typically serve more food than needed at social events such as weddings and parties. After the food is served at an event, Plato Lleno volunteers collect the untouched leftovers. At 3 a.m. on weekends, Gilda arrives at events to package, classify, and deliver the food to those in need.

Gilda was inspired by Plato Lleno's values of respecting food, its donors, and its recipients. She also appreciated its culture of welcoming newly recruited volunteers. "Knowing that someone, especially a child, will have nothing to eat while so many of us throw away perfectly good food breaks my heart," Gilda said. "It is difficult to wake up at 2 a.m., but knowing that you will prevent waste and help feed young people who are in desperate need of food makes it all worth it."

Other members of IGT Argentina – Evelyn Rios, Administrative Assistant; Chin Wen Su, Site Manager; and Gisela Carballude, People Services Specialist – also support feeding those in need by going to the Buenos Aires Central Market twice a week to collect ripe fruits and vegetables to bring to local shelters. They also gather packaged food nearing its expiration date from local stores and bring it to shelters.

Gilda, Evelyn, Chin, and Gisela are supporting initiatives that are making a significant impact in their community. In 2018, the program donated 114.9 metric tons of food to shelters in the Buenos Aires metropolitan area alone.

Institute for the Study and Practice of Non-Violence – Providence, RI

The mission of the Institute for the Study and Practice of Nonviolence (ISPNI) is to teach, by word and example, the principles and practices of nonviolence, and to foster a community that addresses potentially violent situations with nonviolent solutions. They work to build Dr. Martin Luther King Jr.'s ideal of the nonviolent Beloved Community. IGT's

generous support ensures that the Victim Services clients, high-risk Nonviolence Streetworker Outreach clients, and young adults enrolled in the “Let’s Make This Work” employment program receive a continuum of care. It also ensures that we can continue to provide nonviolence training to thousands of Rhode Island police, community group members, schoolteachers, and students.

Boys & Girls Club of the Truckee Meadows – Reno, NV

In 2018, IGT provided a grant in support of NetSmartz. Over the past year, and thanks to IGT’s support, the Boys & Girls Club of the Truckee Meadows has implemented a successful digital safety program. NetSmartz was run throughout the year as members participated in the program prior to using club computers for other purposes.

Among the younger members (ages five to 12), the organization focused on foundational safety messages that had applications both online and offline. Members were taught to avoid or flee from anything online that makes them feel scared, uncomfortable, or confused. Children were also empowered to communicate with a trusted adult regularly about their online activities.

With teens, the Boys & Girls Club dove deeper into important safety lessons and encouraged members to be smart and responsible digital citizens. Older members also had the chance to review real-life case studies of teens who made poor decisions online and had to face the consequences.

Overall, thanks to IGT’s support, the club covered a range of important topics to help keep kids safe online and ensure they engage the digital world in a responsible and positive manner.

Arts & Culture

Lighting Up the New Sacristy at the Medici Chapels in Florence

Lottomatica takes pride in learning an organization’s history when supporting a project, as this leads to a very useful collaboration with partners.

Restoring the lighting of a highly valued artistic place has allowed Lottomatica to create long-term cultural partnerships.

The New Sacristy at San Lorenzo church in Florence is one of the most important monuments of the Italian Renaissance, entirely designed and almost entirely made by a single artist, Michelangelo.

The place is now shining a new light thanks to the illumination, maintenance, and restoration project promoted by the Bargello Museums in partnership with Lottomatica.

ARTOWN – Arts & Culture Festival – Reno, NV

IGT has been a major supporter of the Northern Nevada Arts Festival, Artown, for over a decade. Artown’s primary goal is to encourage local artist participation and highlight the best performers in northern Nevada. Additionally, it exists to market and promote these arts events locally, regionally, and nationally as a premier arts festival. Artown, a month-long summer arts festival, features about 500 events produced by more than 100 organizations and businesses in nearly 100 locations citywide.

The anchor events continue to be a mix of regional and national excellence. Most events are free or low cost. Support from corporate sponsors, foundations, and individual donors enables Artown to bring some of the world’s greatest artists and performances into the community. In doing so, Artown has given Reno a new reputation: that of a town with a vibrant artistic and cultural community.

Reno Philharmonic

IGT has long been a supporter of the Reno Philharmonic (known as “the Phil”). IGT and the Phil developed a partnership almost 20 years ago that continues today. IGT employees have been employed as contract musicians with the orchestra during its 50-year history. An IGT collaboration yielded The Slot Machine Concerto using slot machine sounds. It’s a crowd favorite that the Reno Phil Orchestra has performed many times. In addition, many IGT employees have served on the Reno Phil Board of Trustees over its history.



IGT Missouri volunteers in support of Feeding America

IGT Employee Engagement and Employee Driven Programs

IGT encourages its employees to be actively engaged with organizations that align with the Company's overall philanthropic endeavors through matching gifts, supporting days off for qualifying volunteerism, and grants to organizations where our employees serve as volunteers.

Examples of Employees Engagement Initiatives

IGT encourages its employees to take an active role in the communities where they work. Here are just some examples of how IGT and its employees are making a difference around the world:

#FebFast 2018 – Reno, Providence, Las Vegas

IGT took the top spot overall in the Make-A-Wish Foundation's 2018 #FebFast challenge. The Company proudly joined other industry competitors, including American Gaming Systems (AGS) and Aristocrat, to raise funds for the overall Gaming Gives campaign.

Team Rhode Island, led by Chris Shaban, came out on top, followed by Team Reno, led by Linda Rosenthal and Scott Tilzey. Team Las Vegas, led by Dallas Orchard, raised the third-highest funds. The funds raised by each IGT location were donated directly to the local Make-A-Wish chapter in order to grant the wishes of children battling illnesses.

By letting their employees take the lead, employers can be assured that their giving programs and stance on social responsibility are reflecting the authentic values of their people.

— Inside Philanthropy
(www.insidephilanthropy.com)

The #FebFast challenge encouraged participants to commit to a February “fast” from an indulgent item such as soda, alcohol, chips, or the office candy bowl, or to commit to something new, such as exercise. Participants made an initial donation when they committed to their fast, then doubled it if they broke their pledge.

Moustaches and a Mission in Manchester

People support good causes in all sorts of ways. Some volunteer time and some donate money, while others promote worthy initiatives among family and friends. Then, of course, there are those who grow facial hair.

Movember – a combination of the words “moustache” and “November” – is an increasingly popular way of raising awareness around men’s health issues such as prostate and testicular cancer. The premise is simple: throughout November, men grow moustaches in exchange for donations.

Several employees in Manchester, England supported the campaign this year. The fundraiser culminated on Nov. 30 with the IGT Manchester Movember Games, which included an aptly-named quiz – I Moustache You A Question – and the Tash Dash, an obstacle course featuring challenges inspired by the heritage of participants.

Project Open Hand, Glide Memorial Church, and St. Vincent de Paul Society – San Francisco

The IGT PlayDigital™ team in San Francisco is a staff of about 70. Employees provided top-notch service in 2018 while making a difference in the community.

They started in May by volunteering at Project Open Hand, preparing meals for sick people and senior citizens. Employee-prepared meals were among 2,500 delivered daily to individuals battling illness, isolation, and health challenges.



Team Antilles completes a beautification project at the Lottery’s office in Saint John’s.

The team continued its mission to raise spirits via full bellies by lending a hand to Glide Memorial Church, which provides three nutritious meals to the city’s poor, homeless, and hungry 364 days a year. Volunteers kept up with a vigorous pace, contributing to the 800 or so meals prepared during one of three daily shifts.

Finally, on Dec. 20, employees prepared bagged lunches for the St. Vincent de Paul Society. The society assists those in need by providing financial support, spiritual guidance, and basic needs like food and shelter.

Antilles Employees Commit to Beauty

The islands of the Antilles are beautiful and IGT employees intend to keep them that way.

Team Antilles (The Barbados Lottery and Caribbean Lottery) continued to work together across the Antilles this year, participating in a variety of activities geared toward goodwill, team building, and environmental protection.

The Caribbean Lottery team, based in Antigua, completed a beautification project at the Lottery’s office in Saint John’s on Sept. 15, 2018. It was their contribution toward the Clean Up the World 2018 campaign.

“The concept for this beautification project was in keeping with the campaign’s vision to inspire one billion people across all continents to tread lightly, clean up, and conserve the planet,

which has led to the creation of a natural, inspirational outdoor space conducive to the wellbeing of the employees of the Caribbean Lottery,” said Site Operations Manager Paula Williams.

The Barbados Lottery team tackled a section of Browne’s Beach in Bridgetown as part of an island-wide clean-up campaign. Organized by Future Centre Trust, a nongovernmental organization, several private sector groups, schools, and individuals joined forces in the removal of large amounts of garbage and waste materials littered across Barbados.

“We were amazed to find such a sizeable amount of discarded plastics, Styrofoam, and clothing in such a small section along the beach,” noted Site Operations Manager Shelly Ann Hee Chung. “Whilst we did our best to remove most of it, there is still much more that can be done to clear and maintain the general area by providing garbage receptacles along the more public areas of the beach aided by bi-weekly removal.”

Together, the Antilles team also opened a new After School Advantage (ASA) Computer Center in St. Maarten, made a post-hurricane recovery donation to the Adrian T. Hazell Primary School in Anguilla, and assembled the annual donation to the St. Christopher’s Children’s home in St. Kitts. The team culminated the 2018 holiday season through a partnership with the Living Water Community group’s feeding program for the homeless in Barbados.



Belgrade employees collected winter clothes to help the local organization Center for Independent Living Serbia.

Belgrade Gives the Gift of Warmth

In last year's Employee Engagement survey, IGT Belgrade employees said they wanted to do something to help those in need. During the 2018 holiday season, they seized upon the perfect opportunity.

Employees collected winter clothes and other necessities on behalf of the Center for Independent Living Serbia. The organization has spent the last 22 years advocating on behalf of adults with disabilities.

"This was our first community engagement of this type, and we were all so excited to participate," said Tatjana Vesel, Director of Game Development. "Many employees brought in bags full of clothes, and some even purchased needed clothing to help. It was an amazing response."

Gifts Galore in Austria

The holiday generosity of IGT Austria was on display in 2018. The recipients: dozens of children from Vinzenzgemeinschaft Fernetz – Kalsdorf, a local charity.

St. Vincent de Paul (1581-1660) is the patron saint of the Vinzenz community

and lived in France. In 1833, the first Vinzenz community was established and founded in Paris. Today, the Saint Vincent community comprises Catholic lay communities organized as independent clubs. Vinzenzgemeinschaft Fernetz – Kalsdorf abides by the Vinzenz community idea of the founders and advocates for direct aid for people in need. It is funded solely by donations.

The IGT team gathered a charitable collection so massive that it needed to be housed in the office vestibule. The donated items included clothes, shoes, toys, and stuffed animals, among other gifts. Packing it up was no small feat, as IGT employees happily helped a representative of the organization load all of the items into his car and a trailer.

Conquering Three Peaks in the U.K. for Two Charities

Cancer is an insidious disease. When close friends or family are afflicted, the immediate thought is to find a way to help.

Crys Terry, an Operations Director based in London, chose an ambitious path to rally support and raise significant funds for cancer research in honor of two friends affected by breast and testicular cancers. Crys and his team tackled the

National Three Peaks Challenge in June to raise money for two organizations – Breast Cancer Now and Balls to Cancer.

The National Three Peaks Challenge involves attempting to climb the highest peaks in England (Scafell Pike), Scotland (Ben Nevis), and Wales (Snowdon) within 24 hours. The total walking distance is 37 kilometers (23 miles) and the total ascent is 3,064 meters (10,052 feet). The total driving distance is 743 kilometers (462 miles).

"We wanted to find a way to support the work of Breast Cancer Now and Balls to Cancer, and recognize the help they have given to our friends," said Crys. "The fight that our friends have endured is minor to the challenges we expected to face climbing these peaks."

Crys and his team sought individual sponsors to support the climb for the chosen charities. The climb was, in fact, very challenging, and the team just slightly missed the 24-hour target.

"We finished in a respectable 25 hours and 10 minutes – roughly 14 hours of climbing and 11 driving," said Crys. "The weather was kind to us, and on two of the mountains had we spectacular blue skies and sunshine to provide some stunning backdrops. We were happy to take many pictures, demonstrating what a clear day in the U.K. actually looks like!"

"Crys' remarkable feat showed me, and our entire office, what true humanity and leadership is," said Smiljka Krneta, Director, People & Transformation. "I also can't help but to compare his climb, and the reasons for it, to the values that IGT subscribes to – authentic, pioneering, responsible, collaborative, and, above all, passionate."

As for Crys, it took some time for his legs to recover and the mental challenge was also significant. But the result was worth the discomfort as he and his team were grateful for the supporters whose financial contributions went directly to the charities and their fight against cancer.

Team Work Makes the Dream Work in Italy

More than 300 employees in Italy took part in IGT's first-ever Global Giving Week in May 2018.

Teams volunteered for a variety of efforts such as cleaning a house for children and teenagers with difficult family situations, and gardening at a home for families facing challenging circumstances. Volunteers also helped causes that support stray dogs and cats, pediatric cancer research, refugees, and individuals suffering from mental illness.

The initiative helped employees to get to know each other and promoted teamwork. Many colleagues had already been active in their communities but felt strongly about volunteering with their teammates and believe that it helps make the corporation stronger.

Matching Gifts

Another dimension of IGT's commitment to the community is the Matching Gifts program.

IGT supports social programs globally that reflect the Company's values and that positively affect critical areas of daily life. The Employee Matching Gifts Program is designed to honor the diversity of our employees' charitable giving by supporting a broad spectrum of non-profit, charitable organizations.

Eligibility

Any active full-time employee of IGT is eligible to participate. Part-time employees, interns, temporary workers, vendors, and contractors are not eligible for this program. There were 122 IGT employees who participated in the program in 2018.

The minimum gift eligible for matching is \$25, up to a maximum of \$100 per calendar year. IGT's donations will be made in the equivalent to U.S. dollars. From time to time, IGT might cap the amount, based on volume.



Dollars for Doers

Employees with exceptional community service can apply for grants from the IGT Dollars for Doers Program. Dollars for Doers grants are provided when an employee volunteers 25 hours per year to a charitable organization. Employees are limited to one grant (not exceeding \$250) per year. Dollars for Doers grants will be provided only to the charitable organization with which the employee has volunteered a minimum of 25 hours.

Any active, full-time employee of IGT who has provided 25 hours of community service to an organization over one year's time is eligible to participate. Part-time employees, interns, temporary workers, vendors, and contractors are not eligible for this program.

Volunteers are almost twice as likely to donate to a charity than those who don't volunteer, according to The Corporation for National & Community Service.

The organization in which the IGT employee volunteers must be a qualified non-profit organization, tax-exempt entity, or registered charity that complies with our giving guidelines. Religious organizations are not eligible; however, faith-based educational and community organizations in this category are eligible. IGT's donations will be in the equivalent to U.S. dollars.

Day Off for Volunteerism

IGT recognizes the value of giving back and supporting the communities in which we live and work. The purpose of the global IGT Day Off for Volunteerism is to allow IGT employees to share in that effort by supporting and recognizing employee volunteer activities that serve our communities.

The program provides employees one scheduled workday of volunteer paid time-off. The program may be used for projects that benefit the community. Organizations are generally eligible



Total Volunteer Hours 2018
Company Total:

3,557.5 hours



All Hands and Hearts - Smart Response engages volunteers, partners and local community members to help those directly impacted by natural disasters.

if they are a qualified non-profit organization, tax-exempt entity, or registered charity. Volunteer time off does not cover organizations that are political or controversial in nature, nor any institution that may be deemed as a conflict of interest.

Disaster Relief

All Hands & Hearts

Over the course of 2018, natural disasters brought widespread destruction in the United States and abroad. All Hands and Hearts - Smart Response has a mission to efficiently and effectively address the immediate and long-term needs of communities impacted by natural disasters.

In 2018, All Hands and Hearts operated a total of 23 programs in nine countries, affecting 21,757 people. They repaired or rebuilt 20 schools, helping 3,265 children return to environments that are safe and conducive to learning. They mobilized 7,869 volunteers from 116 nationalities, contributing 96,710 volunteer days. All Hands and Hearts puts its smart response strategy into

action by engaging volunteers, partners, and local community members to determine the greatest needs and enable a direct impact to help families recover faster.

Mike Mello, Vice President, Global Government Relations and Business Development, is an All Hands and Hearts veteran, having been on five trips in support of disaster relief. In summer 2018, summer, Mike volunteered in Dominica and Puerto Rico to continue relief work on the islands ravaged by hurricane Maria in September 2017.

"The work is physically demanding, and the accommodations are meager, but that is part of the experience," said Mike. "For me, All Hands and Hearts is a way of connecting with people, mostly younger than me, that are really committed and energized about helping others and just making a difference in the world they live in."

Mike also had a personal mission to share the positive experiences of All Hands and Hearts with a family member – he brought his 16-year-old niece Emily along with him.

"This was Emily's first time volunteering on an international trip and staying in a base camp with many other like-minded folks," said Mike. "I was very happy with her ability to work with others on the school project in Dominica. I worked on a different site so that she could experience working and interacting with others without having me to help guide her. She was much more social than I expected, and she really enjoyed herself."

Mike looks at this one week per year as a refreshing experience, getting him out of his normal day-to-day way of living and reminding himself how others experience their day-to-day lives.

"These projects are helping to rebuild lives after a natural disaster," said Mike. "You really get a sense of people and priorities. I encourage anyone who can take the time to volunteer on a project to do it. It will change the way you view the world, and your place in it."

Mike is happy that his niece got to have this experience at such a young age. "I am hopeful it will shape her way of thinking as she develops and grows," he said.

As for Emily, she plans to return to an All Hands and Hearts project when she is 18 and can go on her own. "Thus, my mission was accomplished," said Mike.

On behalf of our dedicated employees and customers, in 2018 IGT made a corporate donation to All Hands and Hearts – Smart Response.

Other disaster relief organizations supported by IGT in 2018 included:

- **American Red Cross Capital Area Chapter (Florida)** Hurricane Michael Relief. The American Red Cross prevents and alleviates human suffering in the face of emergencies by mobilizing the power of volunteers and the generosity of donors.
- **North Carolina Disaster Relief Fund** Hurricane Florence Relief. The United Way of North Carolina assisted with

this effort by depositing the donations into an account designated specifically for NC Disaster Relief Fund donations related to Hurricane Florence.

- **Habitat for Humanity (Trinidad & Tobago)** 2018 Flood Relief. Habitat for Humanity partners with people in the community, and all over the world, to help them build or improve a place they can call home. Habitat homeowners help build their own homes alongside volunteers and pay an affordable mortgage. Habitat homeowners achieve the strength, stability and independence they need to build a better life for themselves and for their families. Through its 2020 Strategic Plan, Habitat for Humanity will serve more people than ever before through decent and affordable housing.
- **Greece** IGT's charitable efforts in Greece this year were in response to one of the greatest natural disasters in recent memory. Nearly 100 people were killed, and 2,000 homes damaged, in a coastal fire outside Athens in July 2018. In the wake of the tragedy, the International Federation of Red Cross and Red Crescent Societies asked for nine months of supplies to support about 7,100 affected citizens. IGT employees collected and donated emergency supplies like gauze, diapers, and non-perishable food.

Native American Giving

With a Native American customer base that includes over 280 tribes in 400 different locations, IGT recognizes the importance of supporting its tribal customers through charitable contributions, education, and social-service-related initiatives.

2018 Tribal Contributions

Spirit of Sovereignty Foundation

Spirit of Sovereignty provides grants that allow Native American tribes and individuals to build upon the self-determination of their sovereign status.

The Spirit of Sovereignty Scholarship Program provides approximately \$75,000 per year to students attending each of the nation's 37 Native American tribal colleges. Also, each year at Christmastime the foundation provides warm clothing, food, and popular children's toys to children living in the most impoverished reservation communities. Hundreds of children are served every year by this program.

Northwest Indian College Foundation

Northwest Indian College on the Lummi Indian Reservation is the only accredited tribal college in the states of Washington, Oregon, and Idaho. The college grew from the Lummi Indian School of Aquaculture, which was developed to train technicians for employment in Native American-owned and operated fish and shellfish hatcheries throughout the United States and Canada. Today, Northwest Indian College is approved as a baccalaureate-degree-granting institution. Enrollment averages 600 students per semester. The college's educational philosophy is based on the belief that the opportunity of post-secondary education must be provided within the Native American community. Northwest Indian College is committed to the belief that self-awareness is the foundation necessary to achieve confidence, self-esteem, and a true sense of pride; build a career; create a "self-sufficient" lifestyle; and promote life-long learning.

- **Native American Basketball Invitational for Youth (NABI Foundation)** The NABI Foundation is a national foundation committed to supporting Native American youth by implementing programs that encourage higher education, sports, health and wellness, and community-building. The mission of the NABI Foundation is to create, encourage and support Native American youth now and through their journey as they discover who they are, what they want to be, and how they can influence future generations.

Community Goals for 2019

IGT seeks to build upon its commitment to the community by committing to the following community goals for 2019:

- Refresh and rebrand ASA around a renewed STEAM learning and workforce skills development focus.
- Continue "Global Volunteer Week – A Day for Doing" and create another global project.
- Increase awareness and participation in employee-driven programs globally.
- Widen the local footprint of community engagement through the local ambassadors program.
- Engage employees through IGT's commitment to the UN Sustainability Development Goals (SDGs).

Social Impact Committee Overview, Guidelines, and Membership

Community projects supported through our global charitable giving program are reviewed and approved by the IGT's Social Impact Committee (IGT SIC), which meets quarterly. IGT's SIC guidelines ensure that all approved charitable requests are aligned with our overall corporate social responsibility strategy.

The following guidelines are required for all external donation and sponsorship requests:

- All incoming requests should be received via the IGT online charitable application submission process.
 - Requests will be evaluated by the IGT SIC, which will meet, at a minimum, on a quarterly basis.
 - The IGT SIC will respond to all formal requests in writing.
 - Requests will be evaluated using a set of criteria including, but not limited to, the following:
 - The requesting organization must be a registered charity, tax exempt or non-profit organization in at least one of the countries in which the Company operates.
 - IGT will consider providing support to properly qualified non-profit, tax-exempt, and/or registered charities and organizations.
 - Organizations seeking a charitable donation or sponsorship must comply with all applicable laws, including jurisdictional laws regulating charitable donations and sponsorships.
- Outside the United States, applicants must be a registered charity and the applicable charitable tax code and supporting documentation must be included in the application.
 - All sponsorships and charitable contributions will be aligned with the Company's CSR priorities.
 - All sponsorships and charitable contributions are based on funding availability.
 - Requests from organizations that discriminate on the basis of age, sex, race, religion, national origin, sexual orientation, gender identity or disability with respect to employment, volunteer participation, or the provision of services will not be considered.
 - Requests for in-kind contributions, including but not limited to the provision of equipment, offices, office supplies, and employee time will fall under the scope of these guidelines.
 - IGT does not support pageants, contests, or individuals.
 - In general, IGT does not support capital campaigns.
 - Requests that include events should be submitted at least 90 days in advance of first event.

SIC Members* Bob Vincent, Giuliano Frosini, Luke Orchard, Nick Khin, Jay Gendron, Marcel Heutmekers, Declan Harkin, Knute Knudson, Chris Spears, Kim Barker Lee, Wendy Montgomery, and Stefania Colombo. *updated October 2019



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IGT is committed to socially responsible gaming. Our business solutions empower customers to choose parameters and practices that become the foundation of their Responsible Gaming programs.